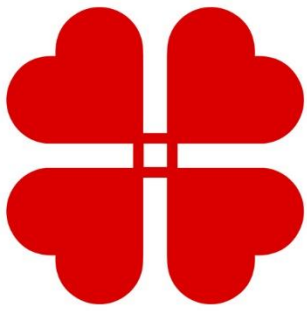
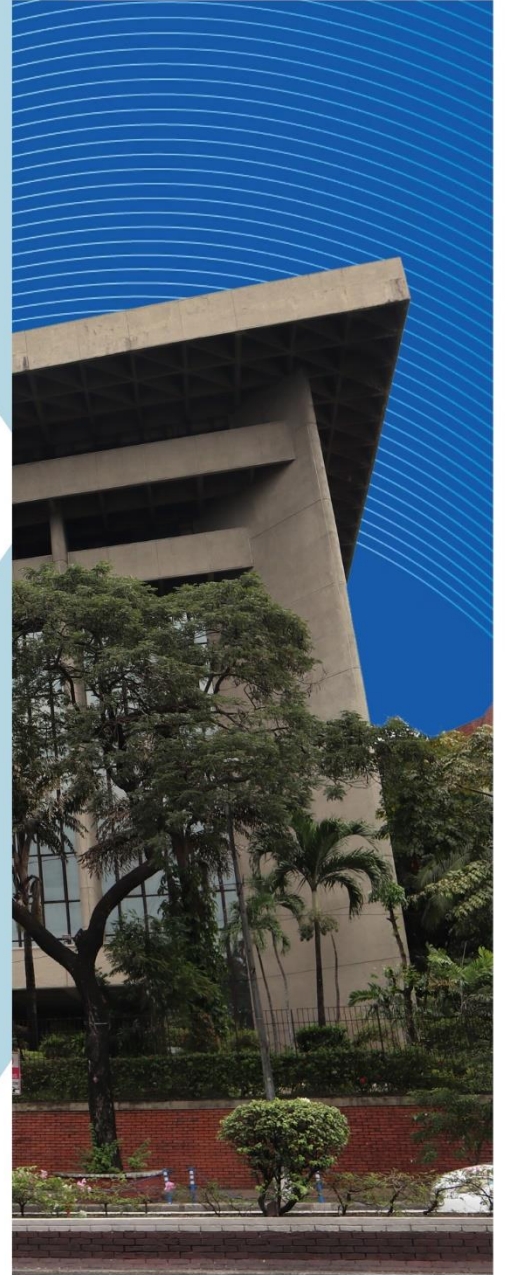
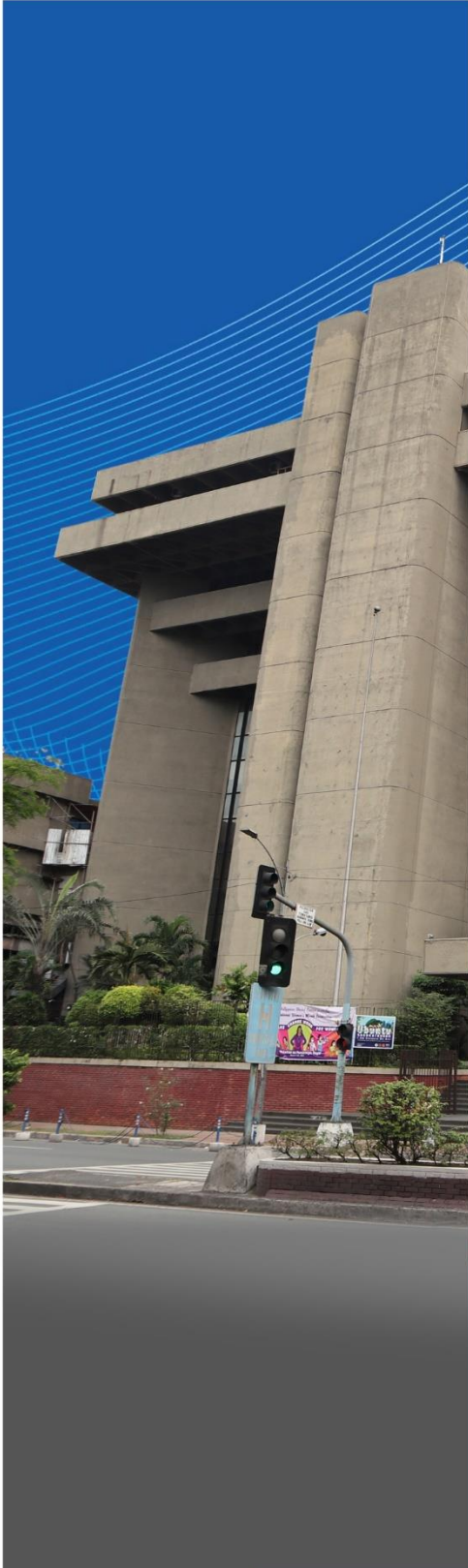


P H I L I P P I N E H E A R T C E N T E R



2022



**ANNUAL**  
**REPORT**

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# **MISSION** MISSION

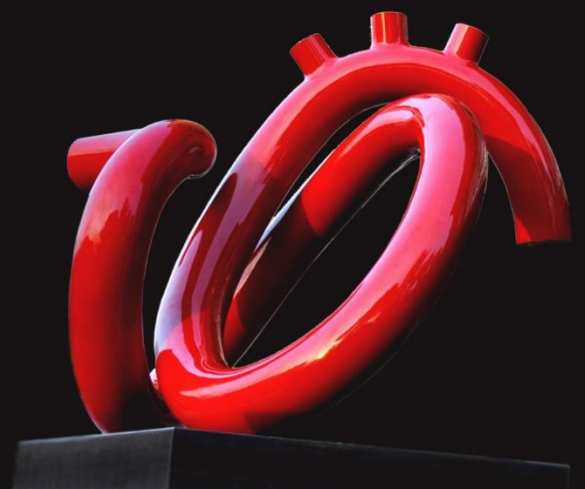
**We shall provide comprehensive cardiovascular care enhanced by education and research that is accessible to all**

# **VISION** VISION

**The Philippine Heart Center is the leader in upholding the highest standards of cardiovascular care, a self-reliant institution responsive to the health needs of the Filipino people by 2022**

# **CORE VALUES** CORE VALUES

**PATIENT-FOCUSED CARE  
COMPASSION  
INTEGRITY  
RESPECT  
EXCELLENCE**



# INTRODUCTION



The Philippine Heart Center continues to provide excellent cardiovascular care even in the midst of a global pandemic. PHC is truly the leader in cardiovascular care in the country, the home of committed and compassionate healthcare professionals who are dedicated to serving the Filipino people to the best of their abilities.

Our 47th Anniversary theme “Isang Lakas, Isang Pag-Asa... Patuloy ang Pagbangan Mula sa Pandemya” highlights the incredibly resilient nature of our healthcare professionals. Through their increasing expertise in mitigating the effects of the virus along with a steady supply of lifesaving vaccines, our healthcare professionals were able to overcome the challenges of the pandemic. Rest assured that the Philippine Heart Center will always remain true to its mandate of providing excellent cardiovascular care for all the Filipinos.

## MESSAGE FROM THE EXECUTIVE DIRECTOR



**JOEL M. ABANILLA, MD**  
*Executive Director*

The Philippine Heart Center was established back in 1975 in order to provide world-class quality cardiovascular care to Filipinos. 47 years later, I am very proud and happy to say that the institution continues to be at the forefront of cardiovascular healthcare in the Philippines.

2022 has been a momentous year for the Philippine Heart Center. Throughout the past year, we have been recertified with ISO 9001:2015, we have maintained our Accreditation Canada International Diamond status, we have been awarded with the DOH Star Awards, and we have been recognized by the DOH as a Green and Safe Health Facility. This proves that the institution has been able to maintain its high standards whilst in the midst of a global pandemic.

The past year has been filled with hope that the ongoing Covid-19 pandemic would soon come to an end. Throughout the year, various restrictions were gradually lifted which enabled us to celebrate with our friends and family with some semblance of normalcy. It is my sincere hope that this trend will continue into the future and the Covid-19 pandemic will become a distant memory for all of us.

Of course, we must recognize the importance of our doctors, nurses, allied health professionals, and hospital support staff that are world-renowned for their professionalism, compassion to their patients, and their commitment to their work. Through our combined efforts, our institution has been able to mitigate the effects of the pandemic and continues to serve the Filipino people to the best of our abilities.

To our beloved PHC staff, I truly admire your courage and resilience to overcome all the challenges that come your way. You are truly the unsung heroes of our country and our institution is very fortunate to have you as part of our PHC family.

Mabuhay ang Philippine Heart Center!

# STRATEGY MAP

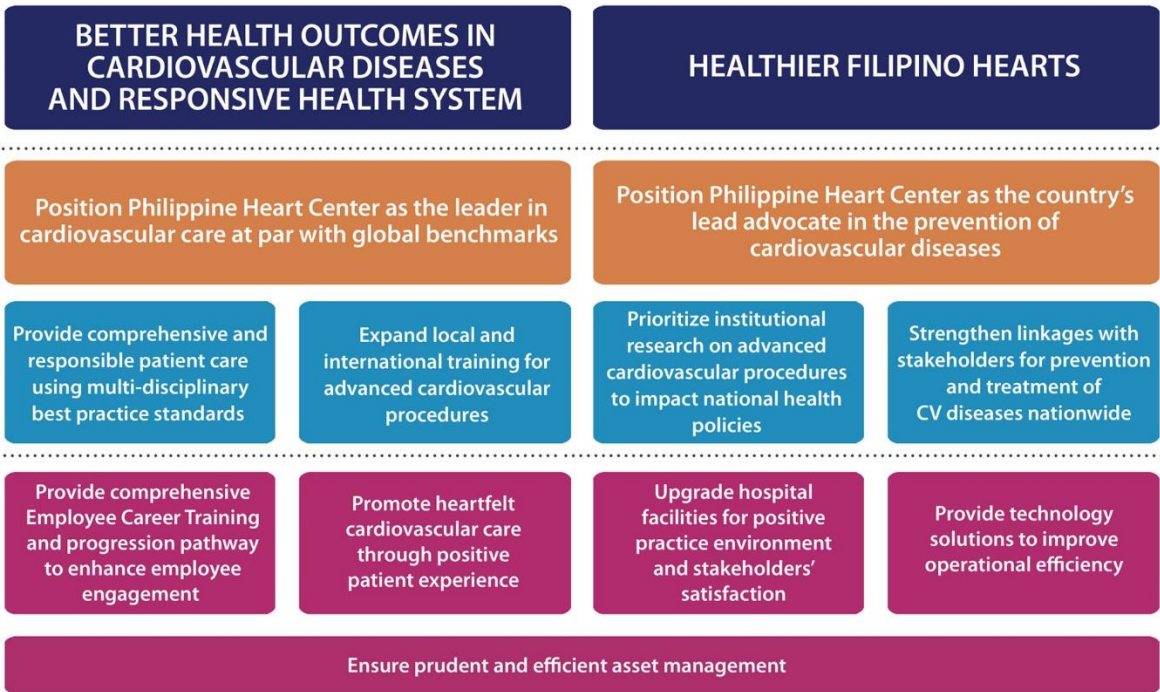
With the Performance Governance System, the Philippine Heart Center's has formulated its Strategy Map, an effective communication tool provides a visual representation of the organization's strategy towards the realization of the institution's vision. The internal stakeholders has a clear understanding of our mandate in upholding the highest standards of cardiovascular care, where our set breakthroughs and goals will be achieved by our strong adherence to the strategies and collective actions.



## PHILIPPINE HEART CENTER STRATEGY MAP 2019-2022

### Vision }

The Philippine Heart Center is the leader in upholding the highest standards of cardiovascular care, a self reliant institution responsive to the health needs of the Filipino people by 2022



### Mission }

We shall provide comprehensive cardiovascular care enhanced by education and research that is accessible to all

**Core Values** | PATIENT-FOCUSED CARE | COMPASSION | INTEGRITY | RESPECT | EXCELLENCE

*Joel M. Abanilla*  
**JOEL M. ABANILLA, MD**  
 Executive Director, PHC

FM-OED-MSD-OSM-STP-2019-001 1/20 Rev.01

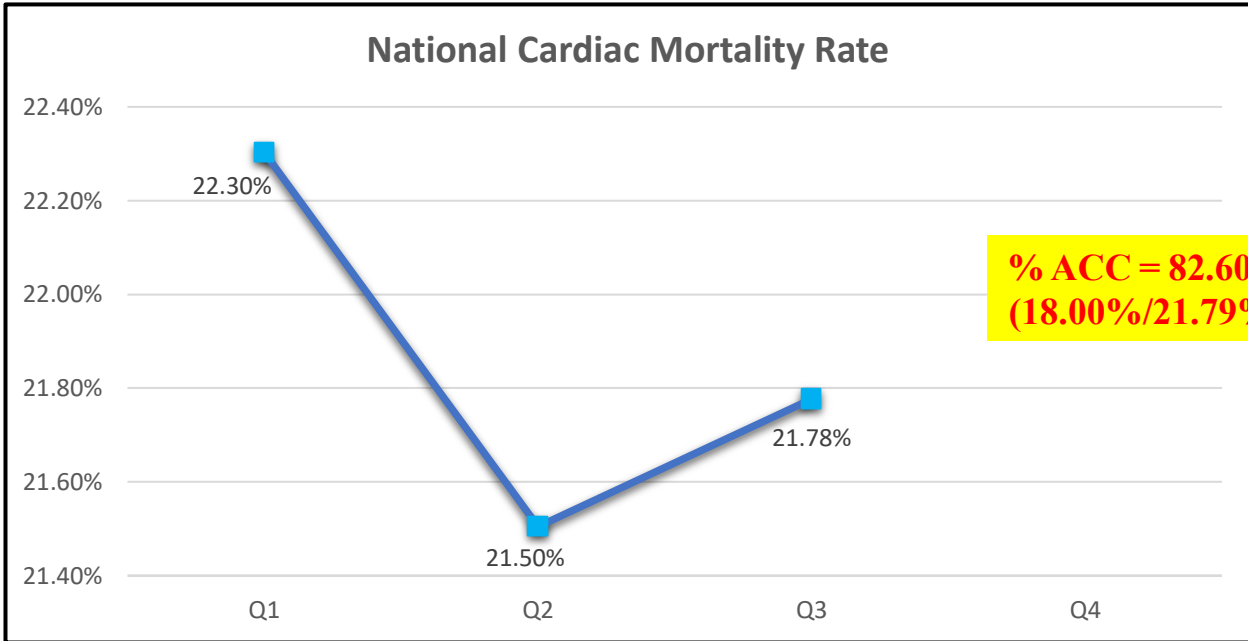
## EXECUTIVE SUMMARY

The 2022 Philippine Heart Center Balanced Scorecard highlights the hospital's accomplishment over its targets. Despite the challenges brought by the COVID-19 pandemic, PHC generally has exceeded its targets, thus maintaining a Very Satisfactory Rating of 115.54% on its 2022 performance.

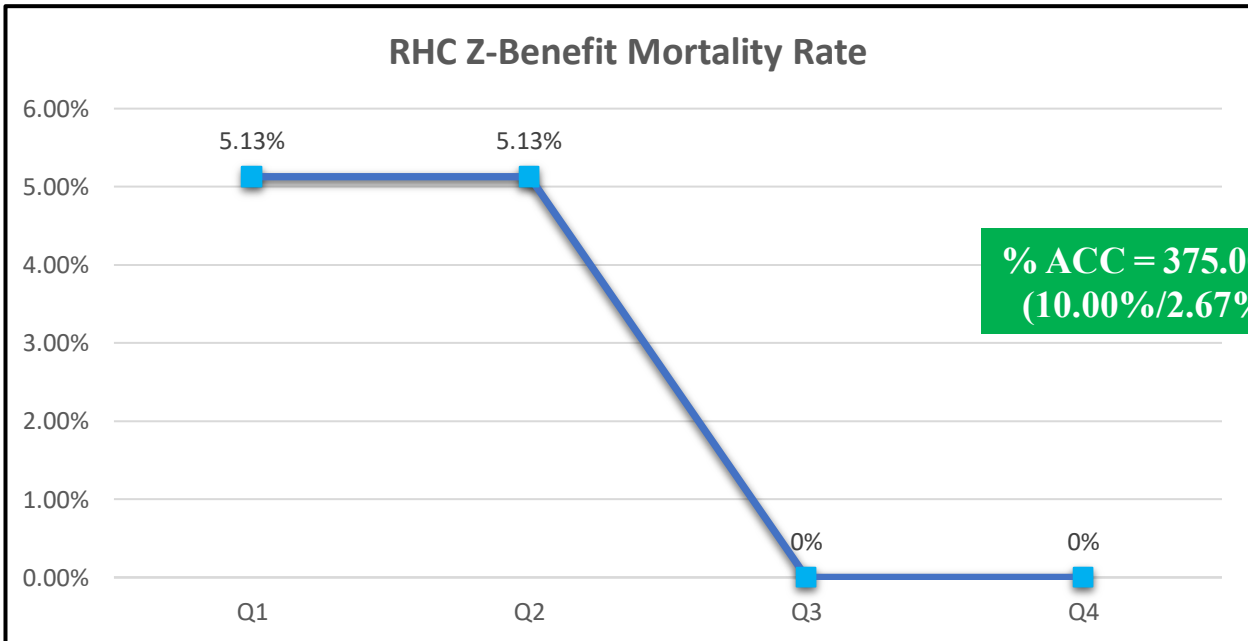
PERSPECTIVE	JAN-MAR 2022	JAN-JUNE 2022	JAN-SEPT 2022	JAN-DEC 2022
SOCIAL IMPACT (1-7 measures)	124.67%	132.43%	154.26%	152.17%
ORGANIZATION (8-9 measures)	100.00%	100.00%	107.15%	107.15%
INTERNAL PROCESS (10-11, 20-24 measures)	106.82%	112.89%	111.06%	111.09%
PEOPLE EMPOWERMENT (12-19 measures)	112.67%	112.76%	116.08%	116.50%
FUND RESOURCE (25-28 measures)	41.93%	122.49%	89.19%	90.79%
OVERALL ACCOMPLISHMENT	97.22% Satisfactory	116.11% Very Satisfactory	115.55% Very Satisfactory	115.54% Very Satisfactory

# SOCIAL IMPACT

## Healthier Filipino Hearts



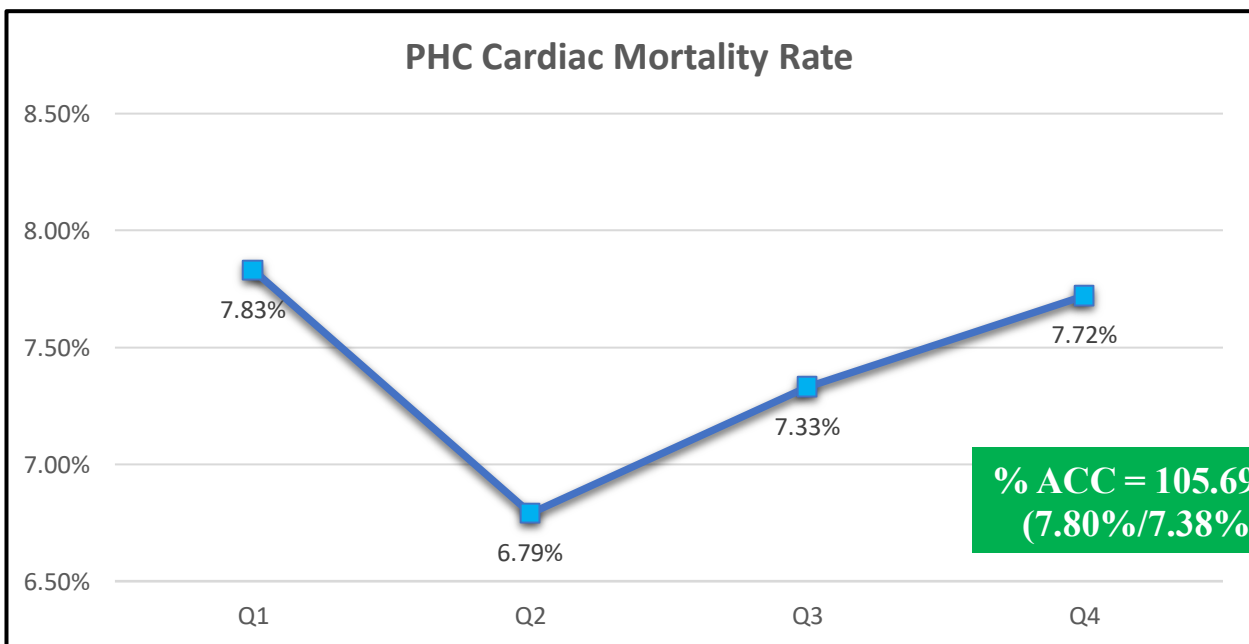
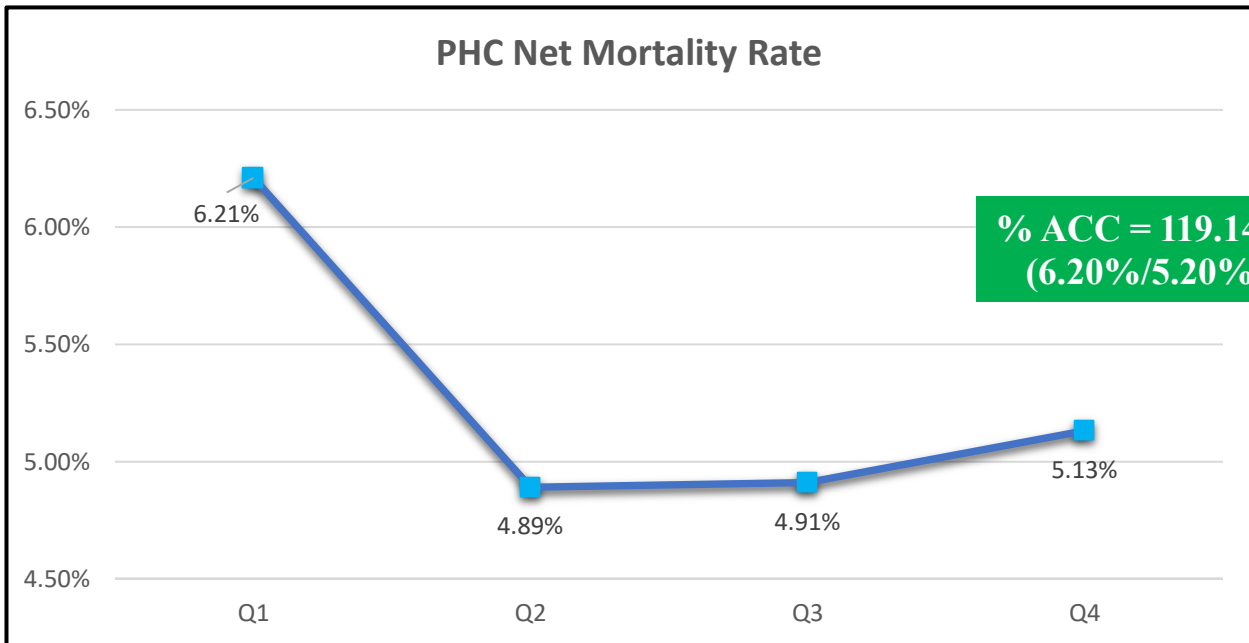
\*PSA statistics up to 2022 Q3 only



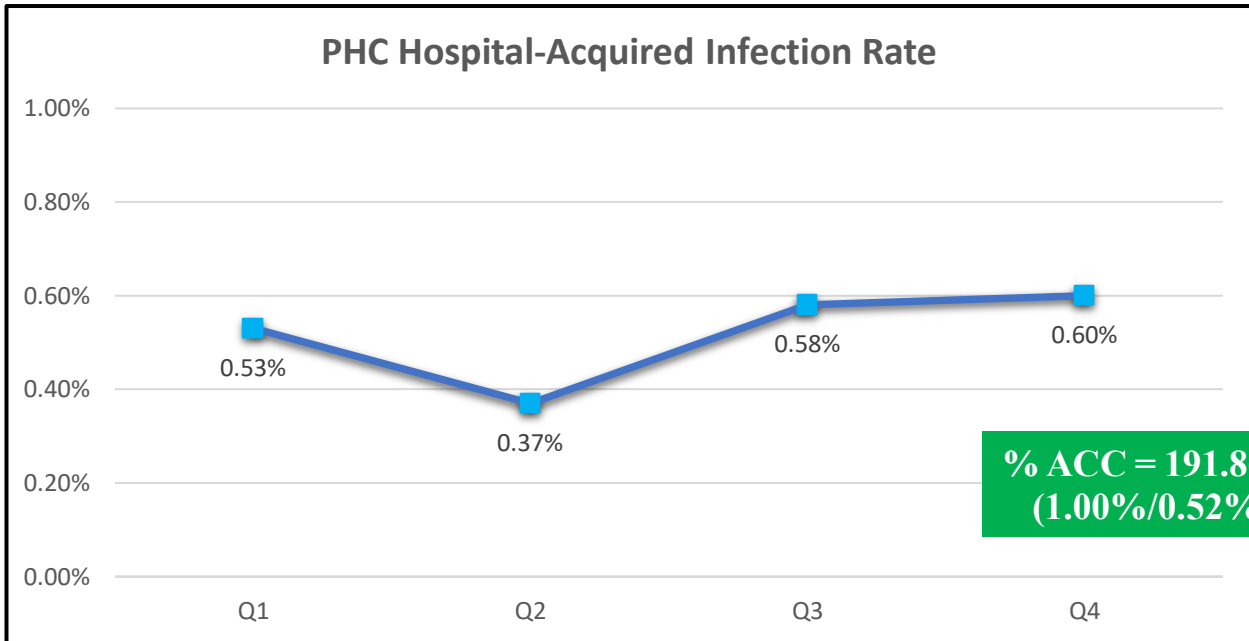


# SOCIAL IMPACT

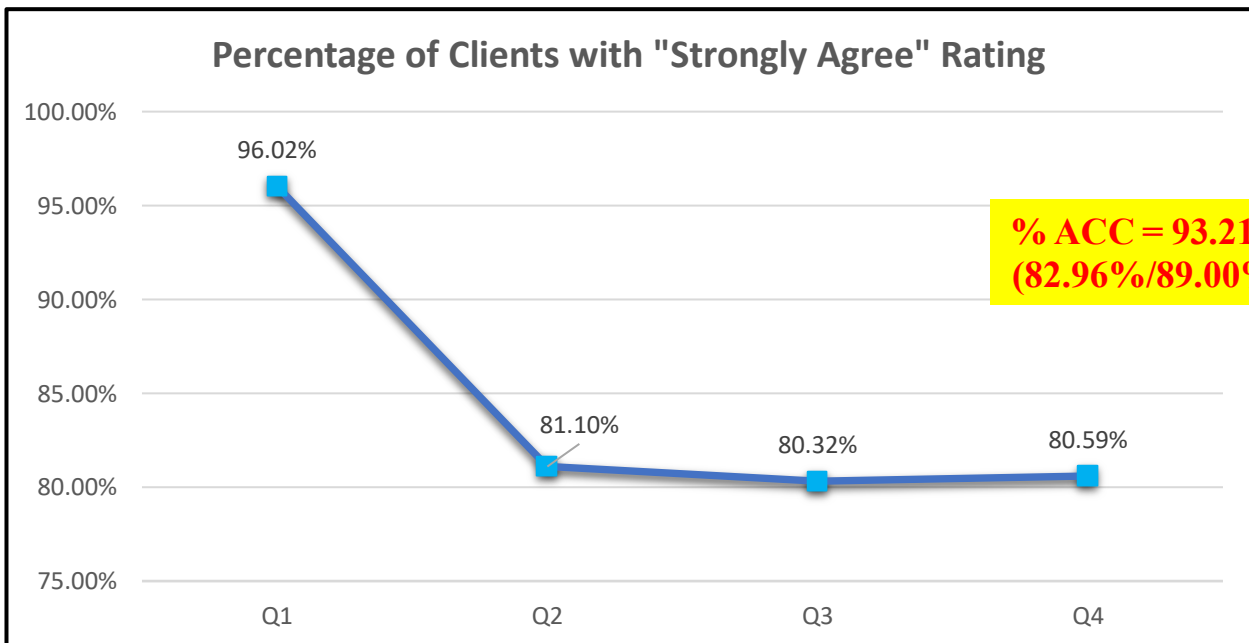
## Better Health Outcomes



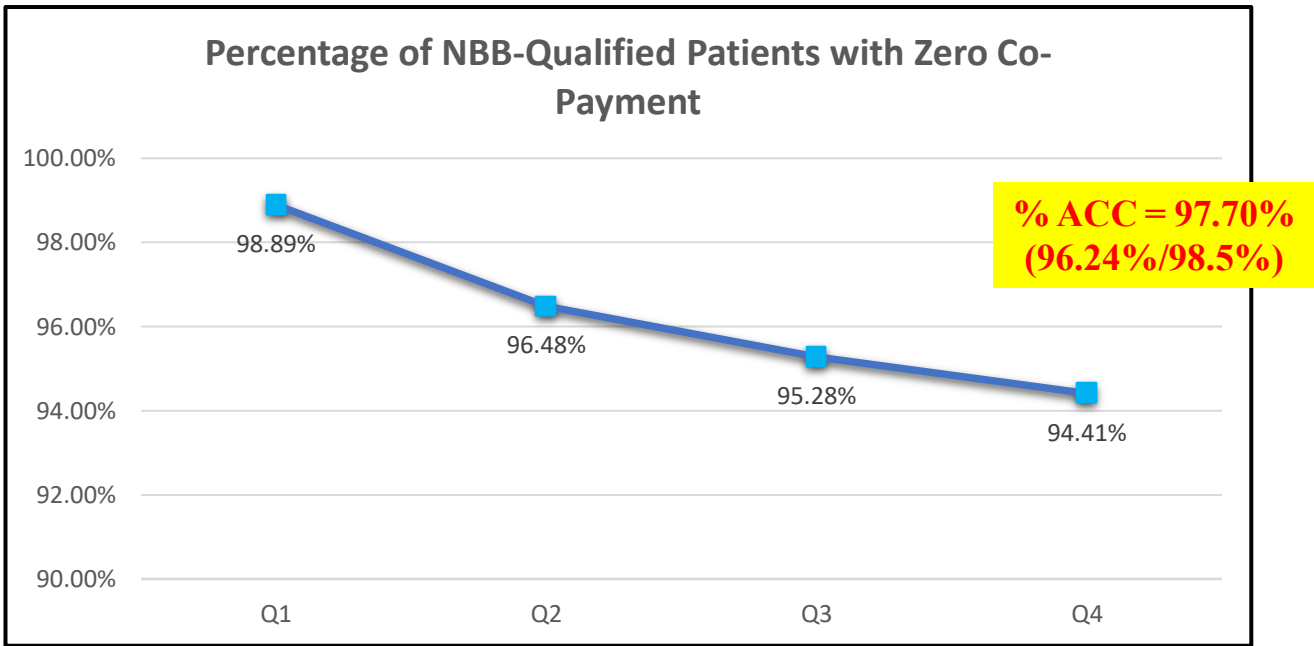
# SOCIAL IMPACT



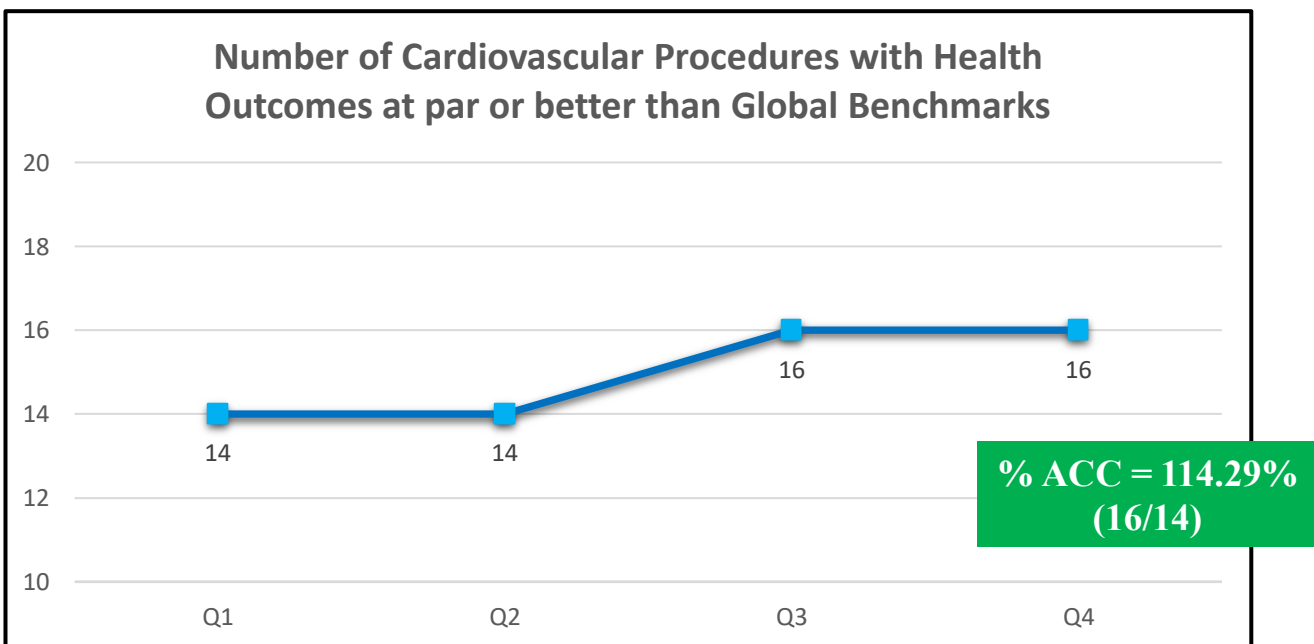
## Responsive Health Systems



# SOCIAL IMPACT

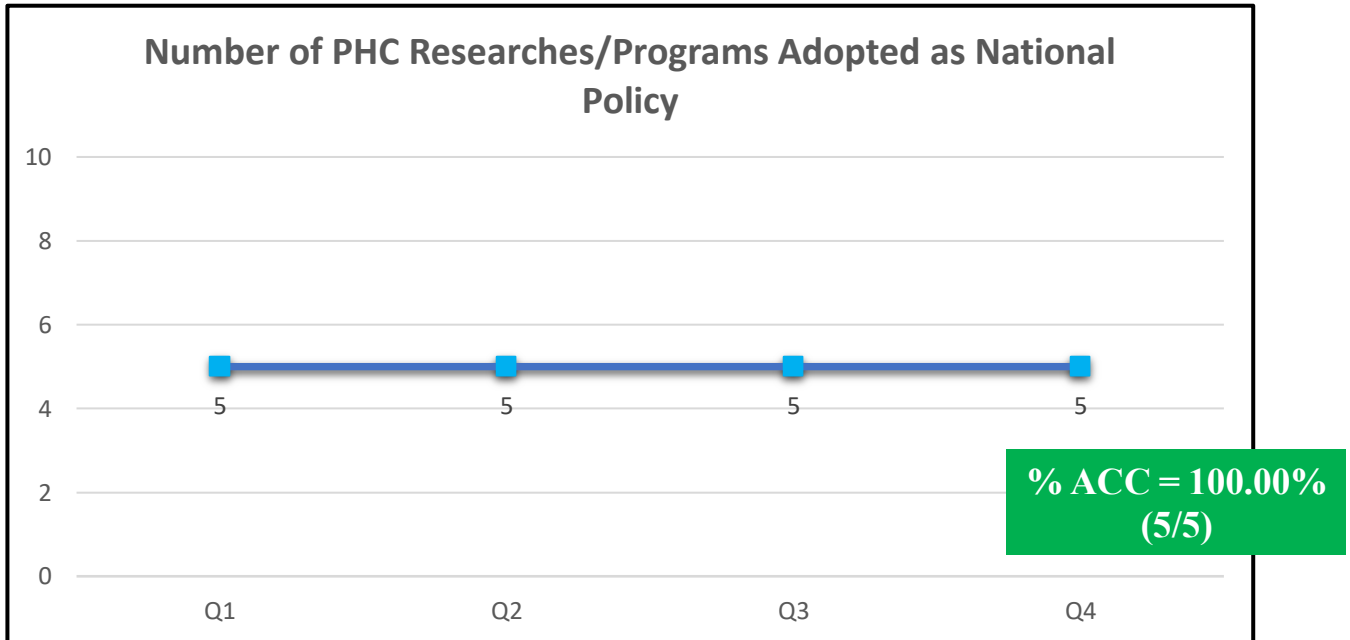


Position Philippine Heart Center as the leader in cardiovascular care at par with global benchmarks

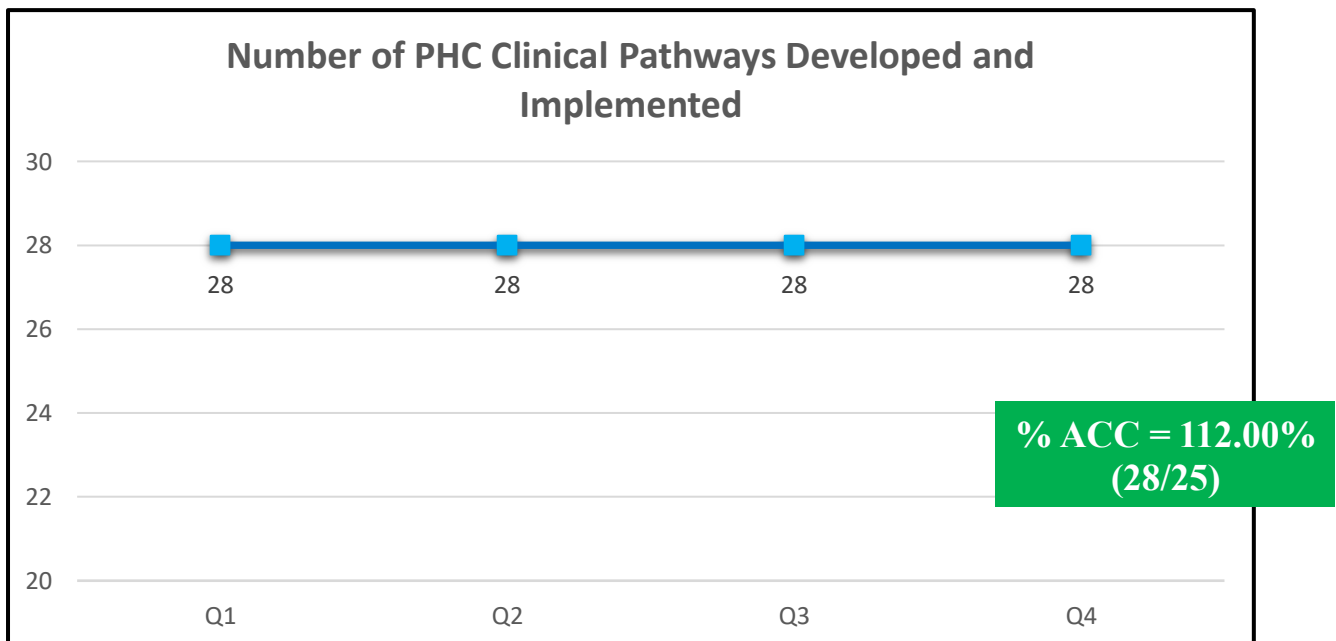


## STRATEGIC GOALS

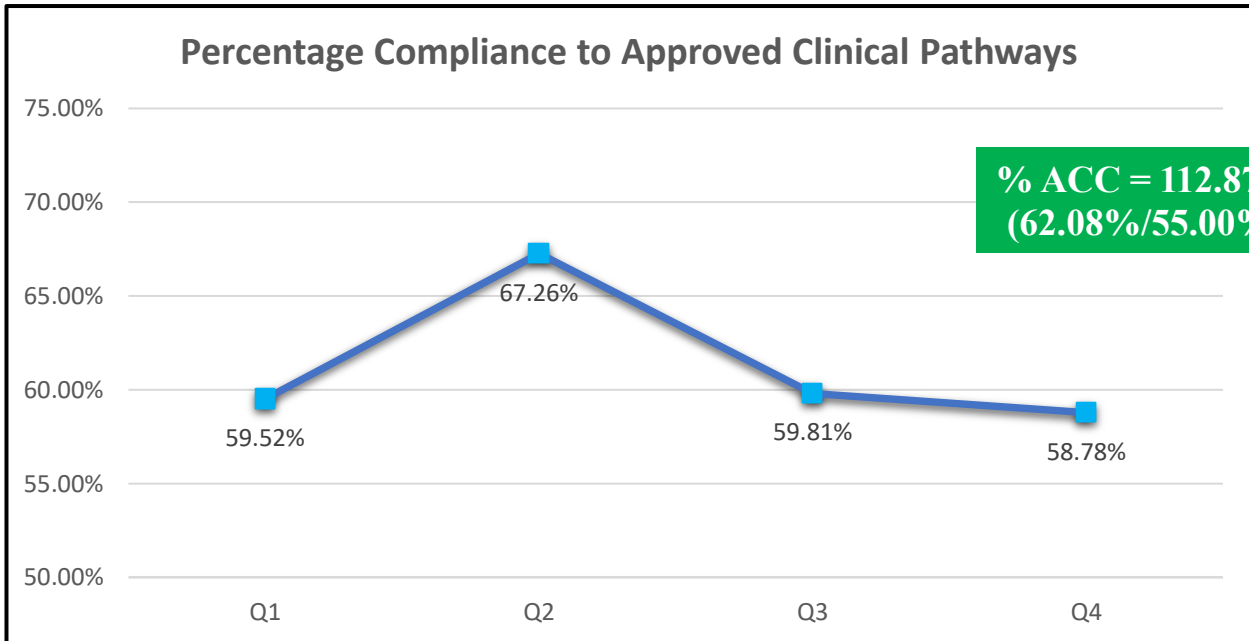
Position Philippine Heart Center as the country's lead advocate in the prevention of cardiovascular diseases



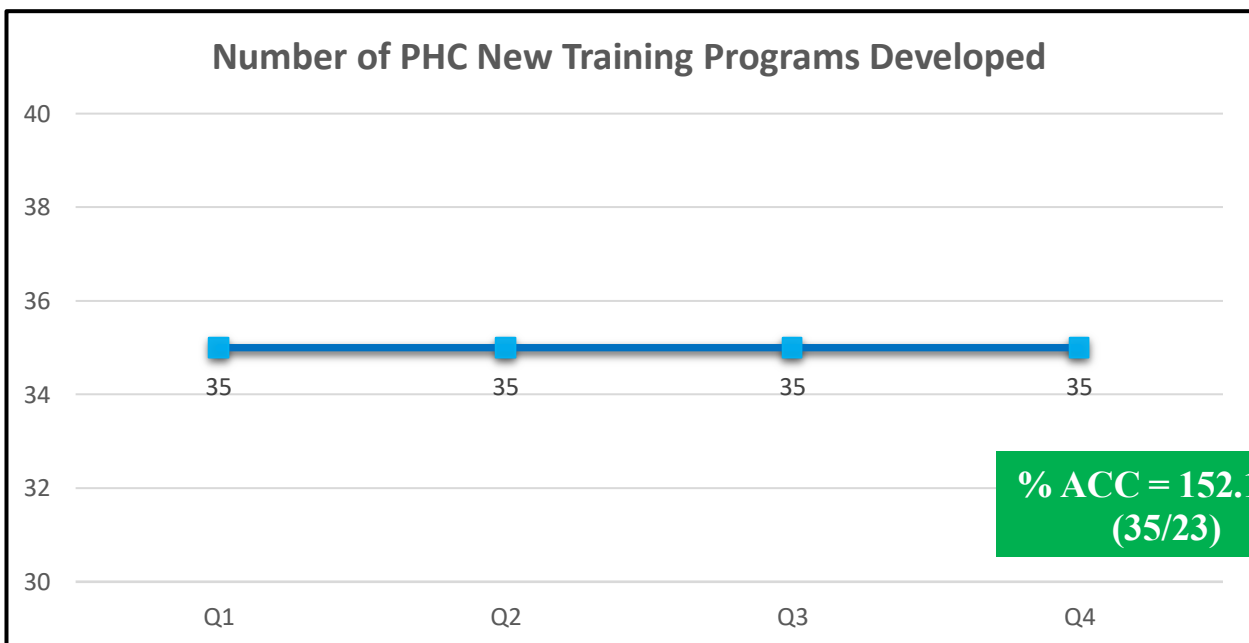
Provide comprehensive and responsible patient care using multi-disciplinary best practice standards



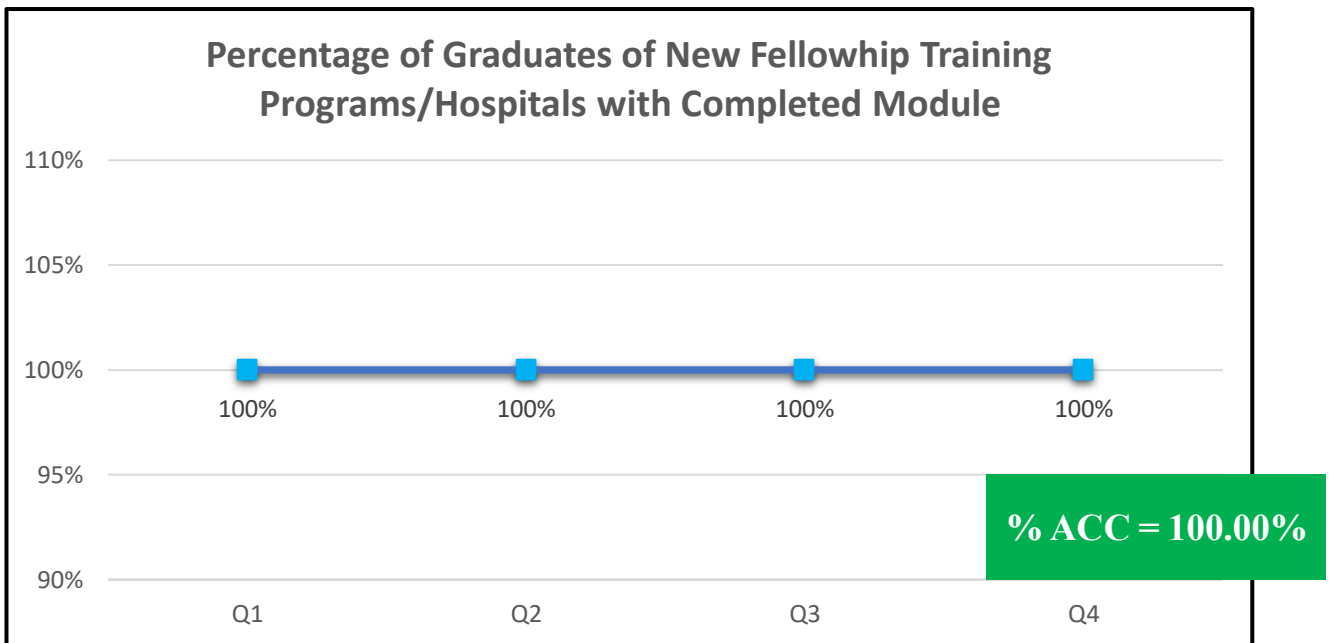
## CORE PROCESSES



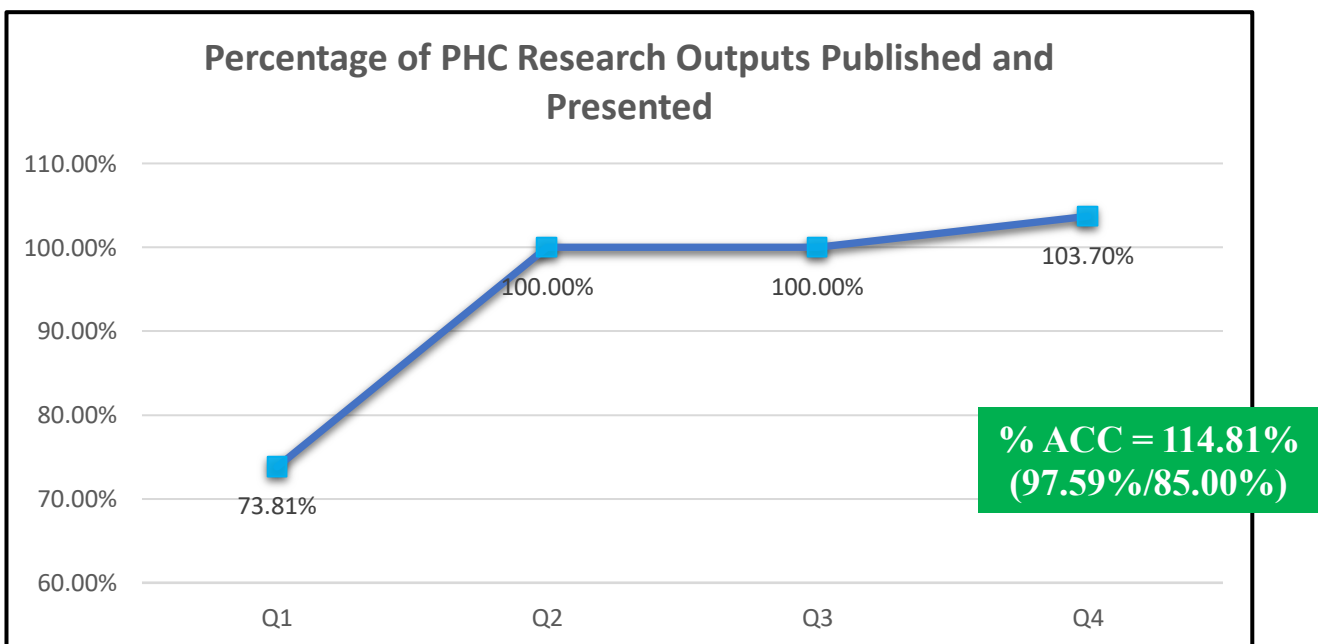
Expand local and international training for advanced cardiovascular procedures



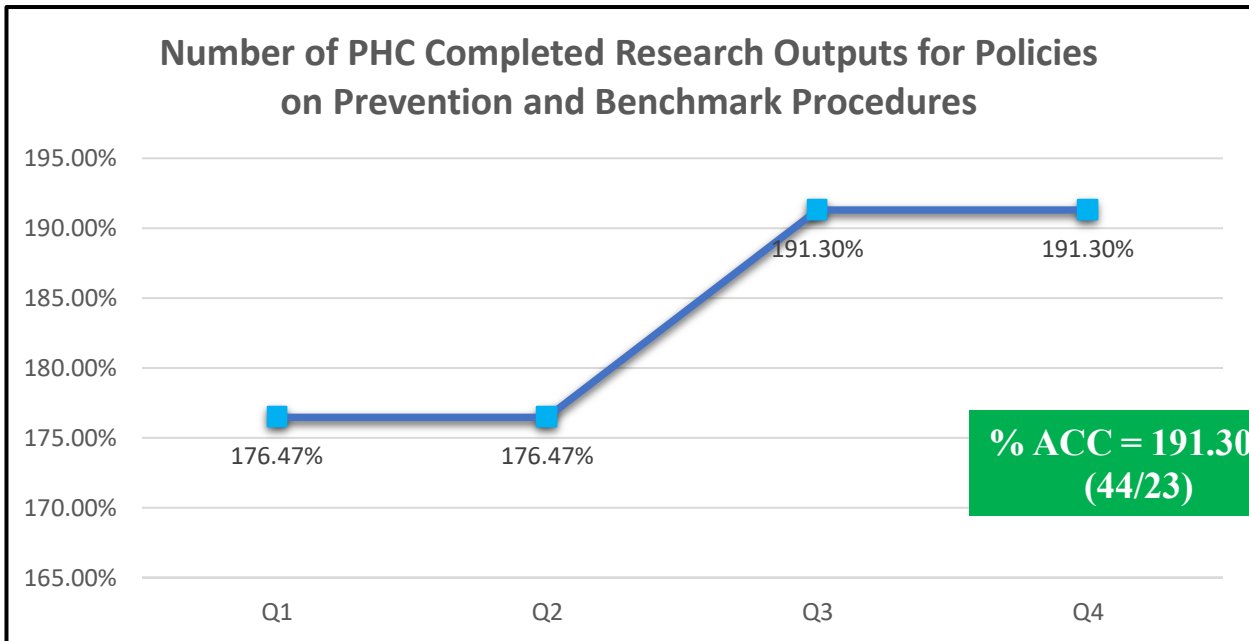
## CORE PROCESSES



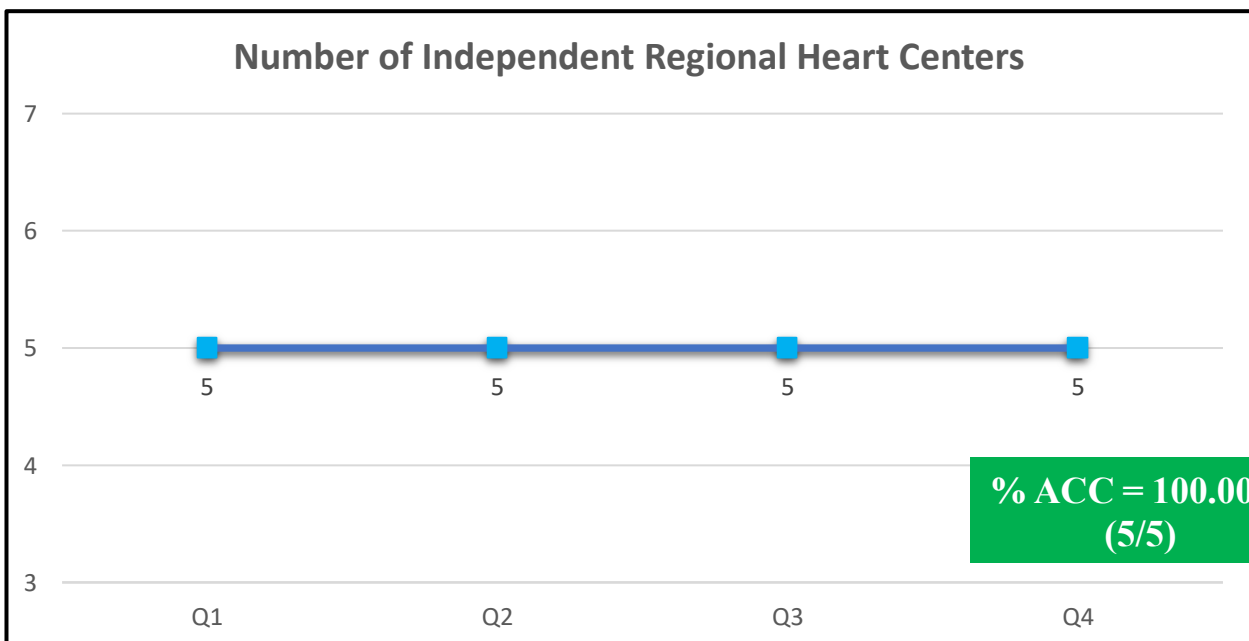
Prioritize institutional research on advanced cardiovascular procedures to impact national health policies



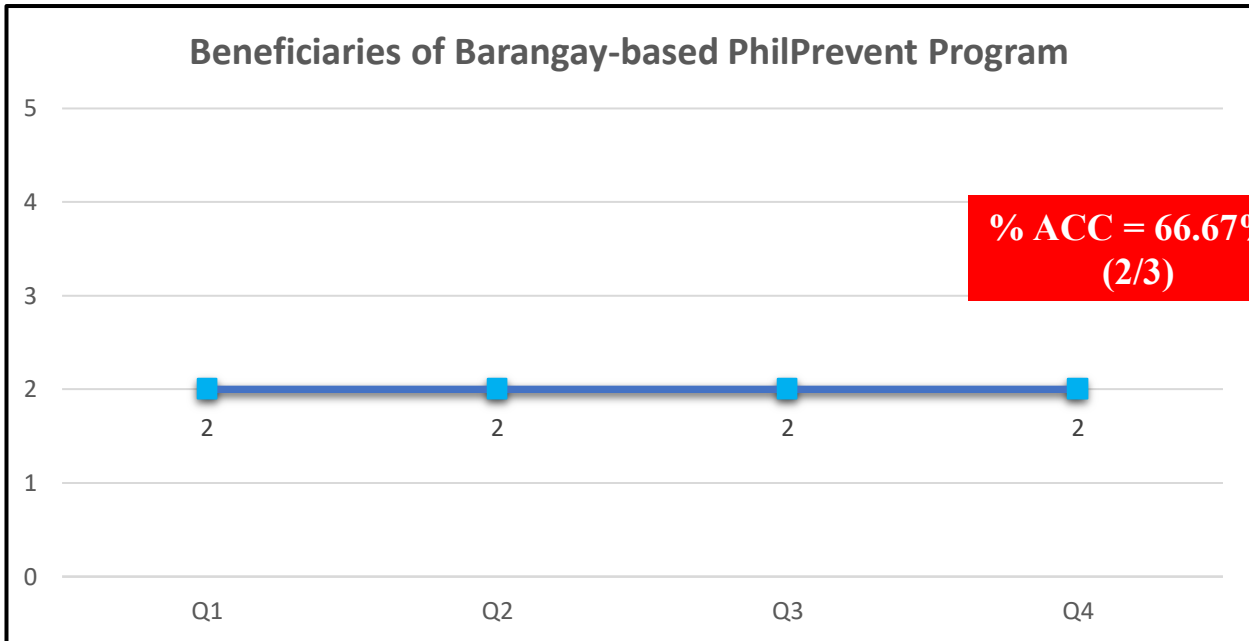
## CORE PROCESSES



**Strengthen linkages with stakeholders for prevention and treatment of cardiovascular diseases nationwide**



## CORE PROCESSES



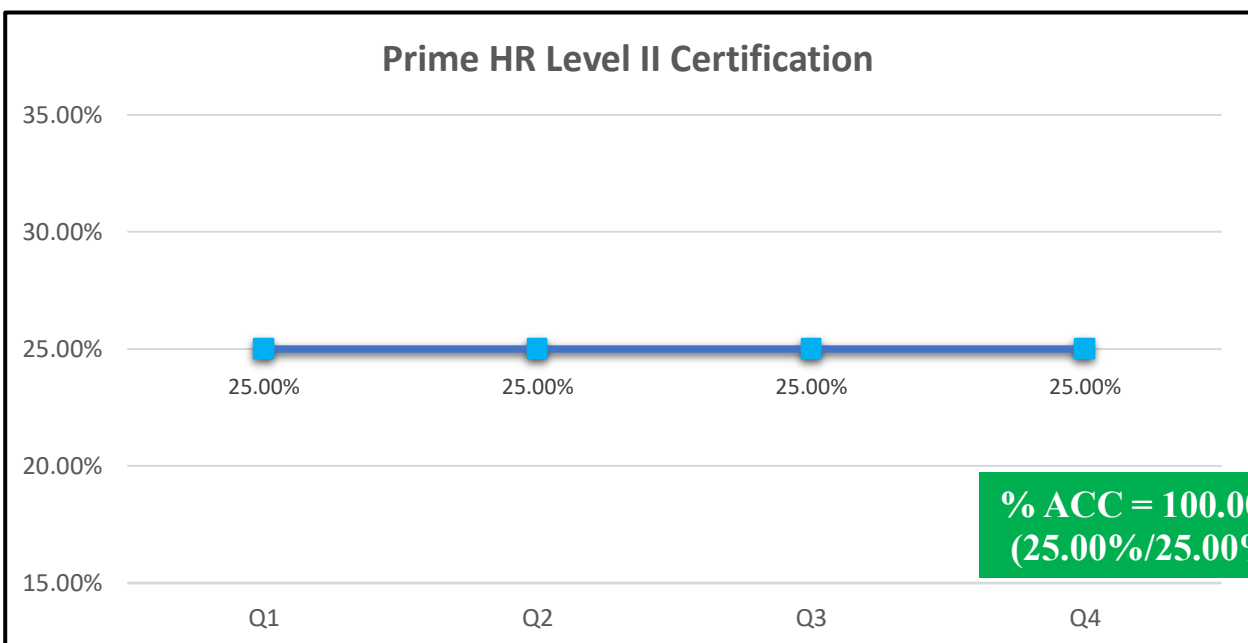
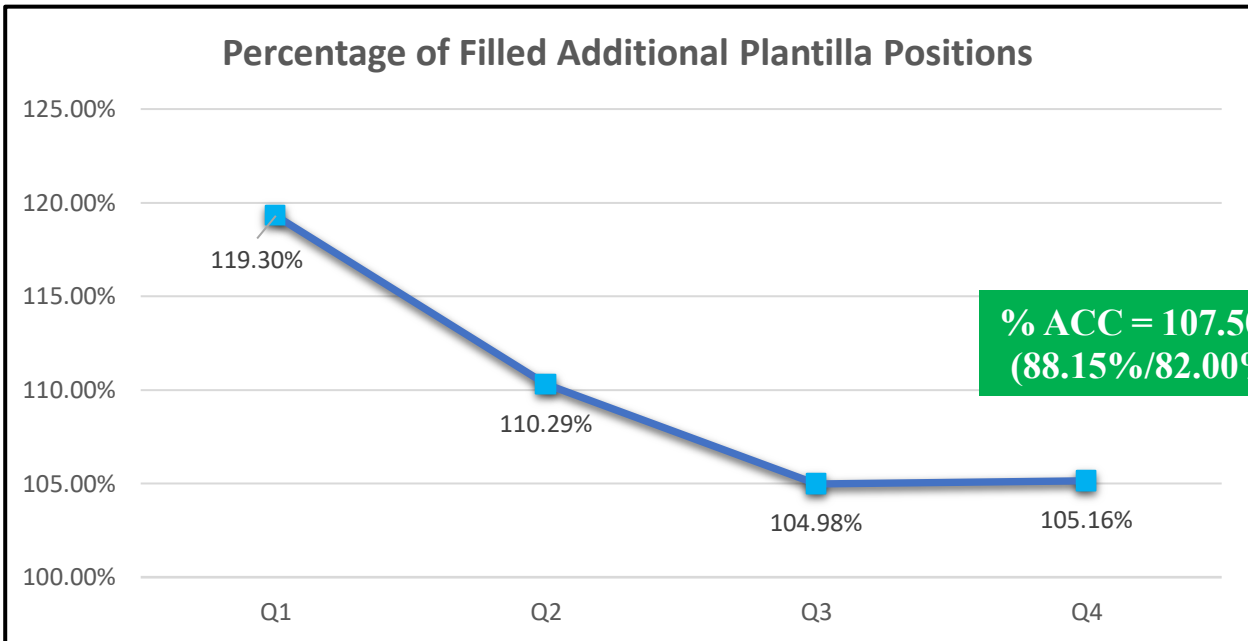
Provide comprehensive employee career training and progression pathway to enhance employee engagement



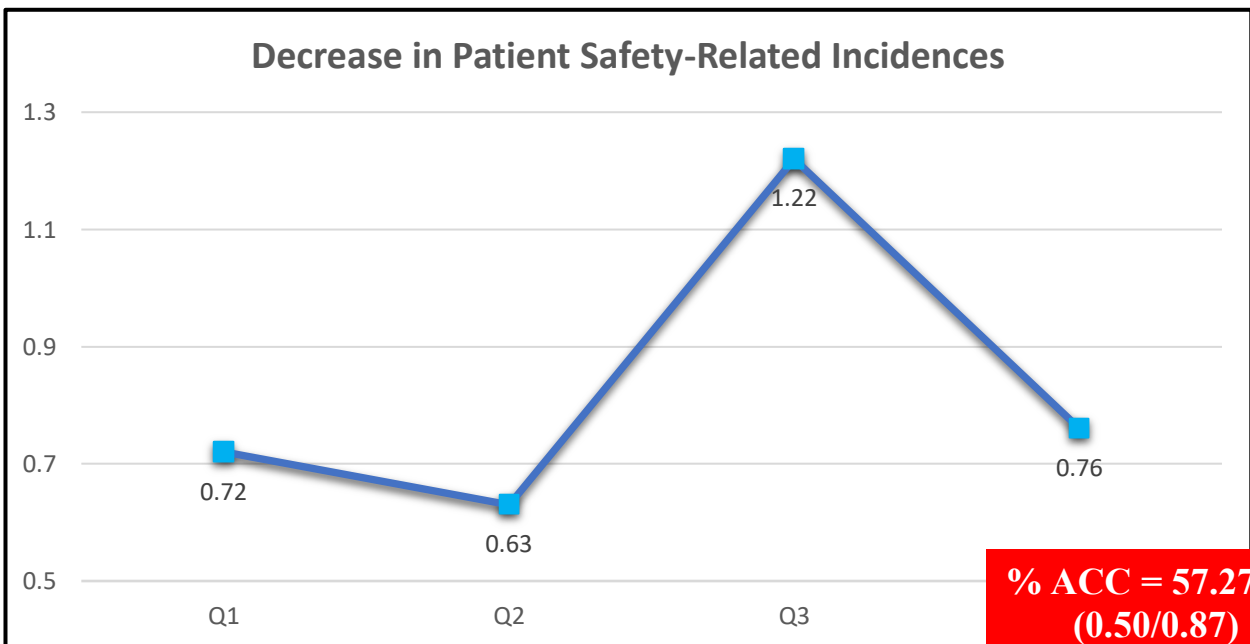
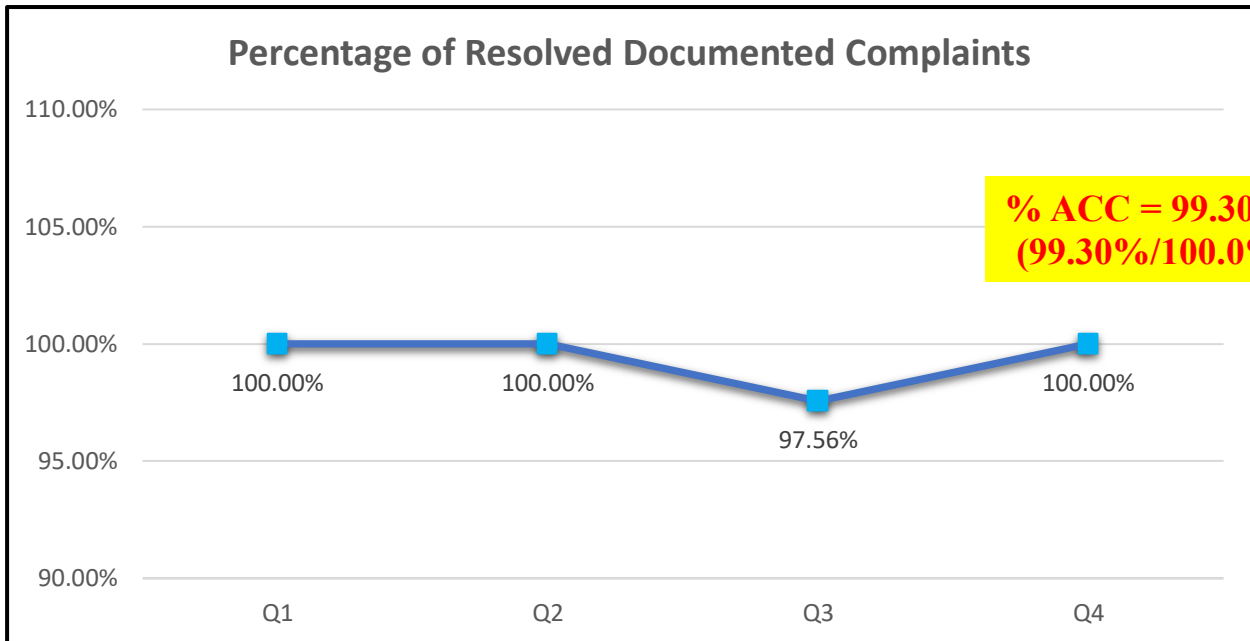


## SUPPORT PROCESSES

Promote heartfelt cardiovascular care through positive patient experiences

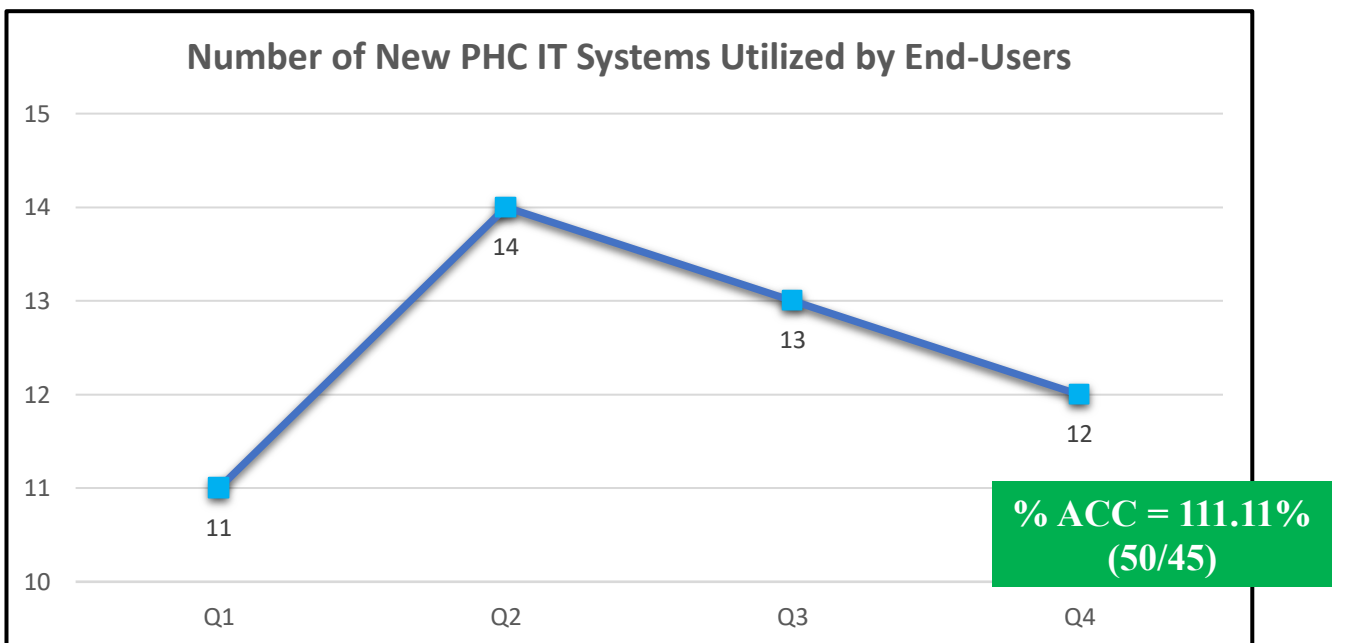
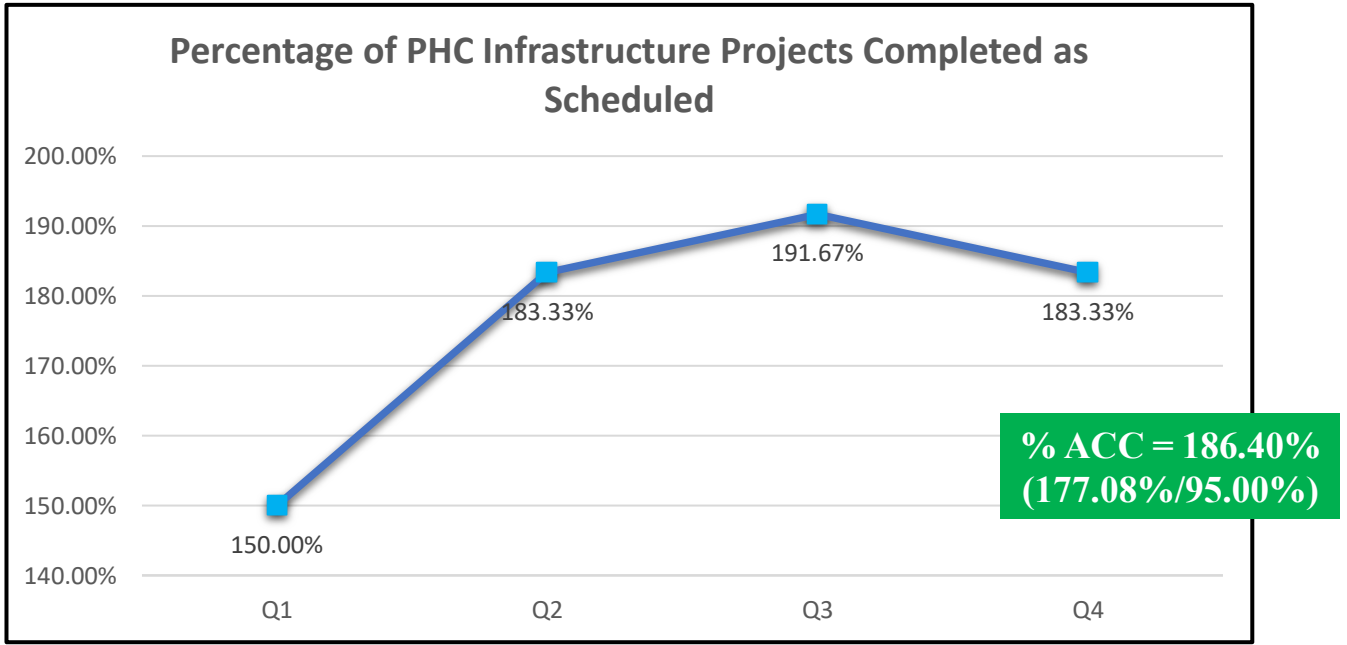


## SUPPORT PROCESSES



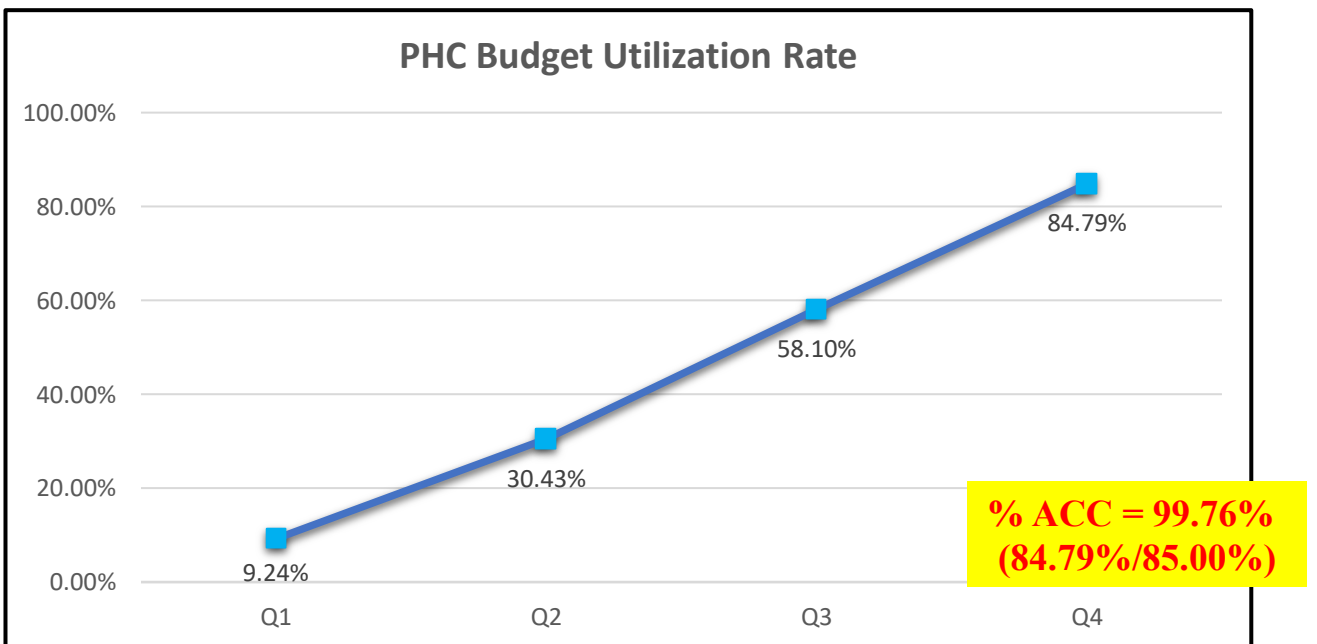
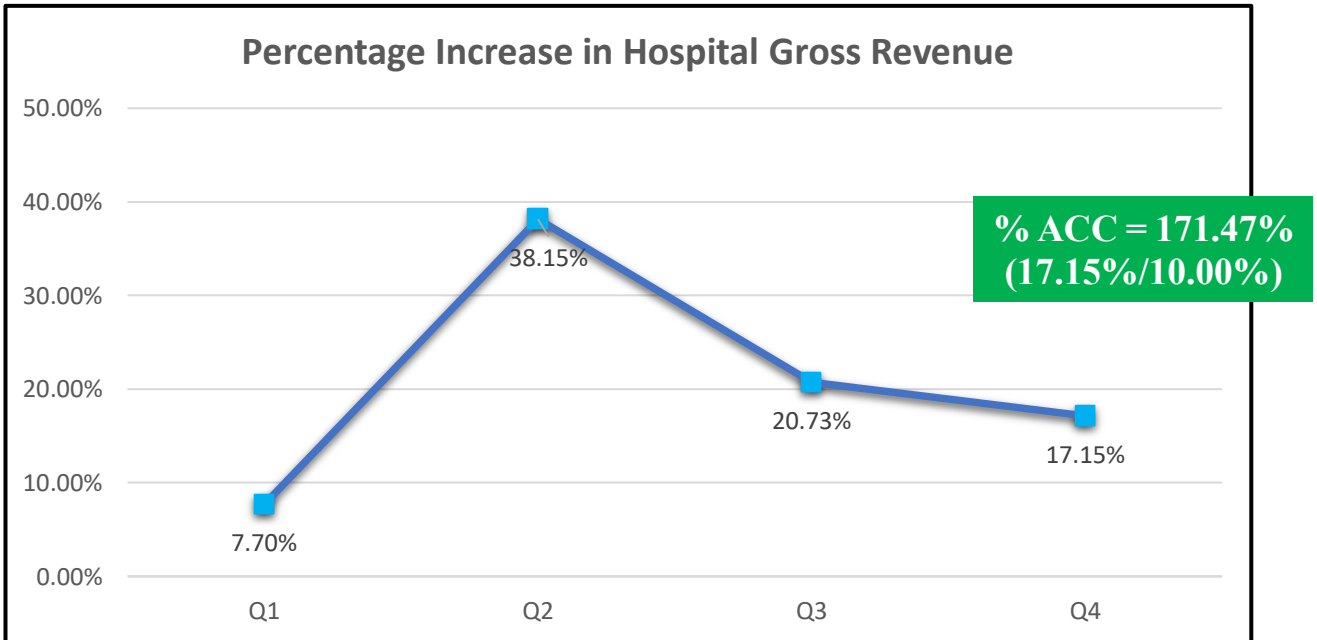
## SUPPORT PROCESSES

Upgrade hospital facilities for positive practice environment and stockholders' satisfaction

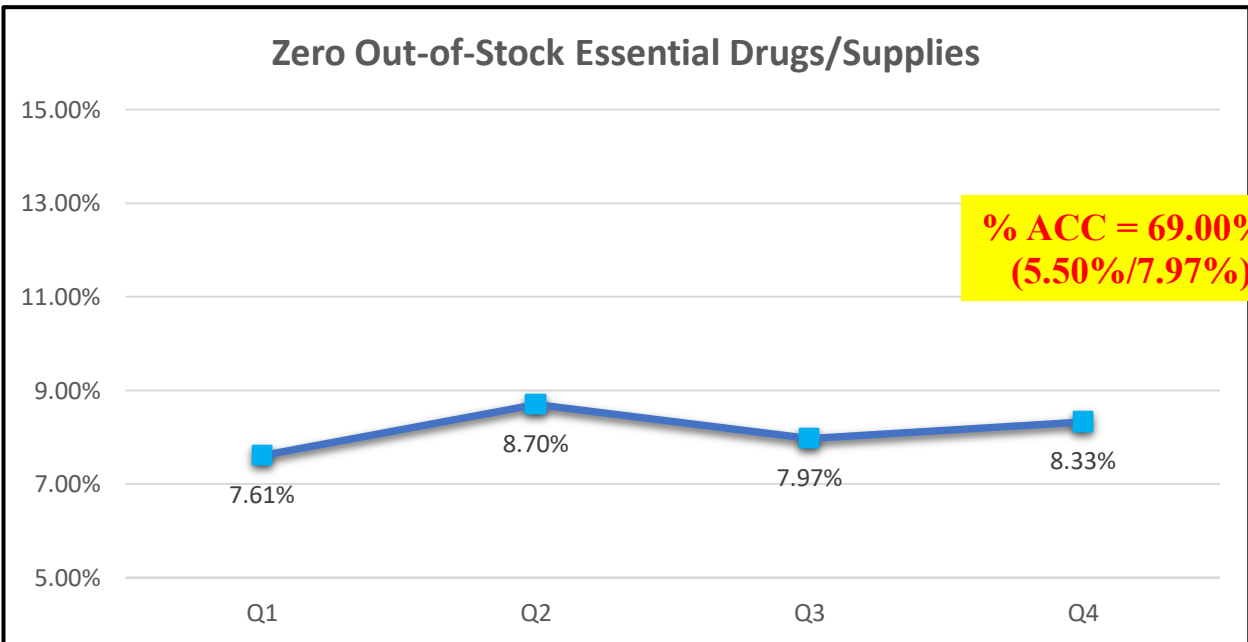
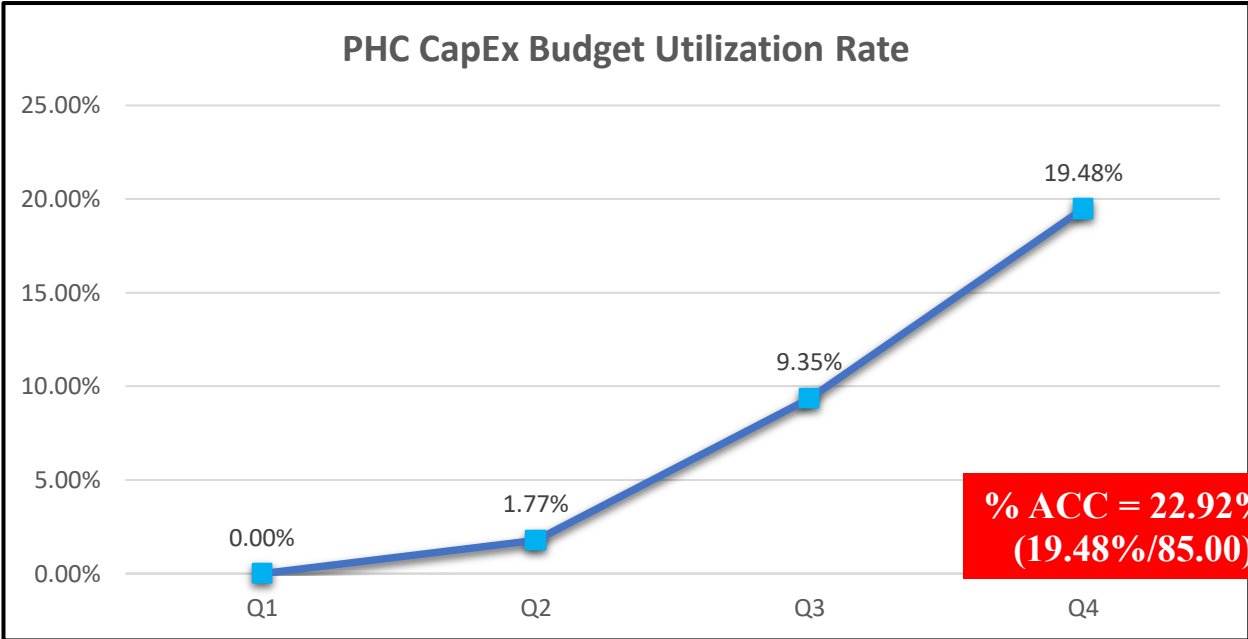


## SUPPORT PROCESSES

Ensure prudent and efficient asset management



# SUPPORT PROCESSES



# FINANCIAL HIGHLIGHTS

## STATEMENT OF FINANCIAL POSITION (BALANCE SHEET)

Philippine Heart Center Statement of Financial Position As of December 31, 2022 and 2021 (in Philippine Peso)			
	2022	2021 (As Restated)	Increase (Decrease)
<b>Assets</b>			
Current Assets	4,284,224,891	3,299,074,187	985,150,704
Non-Current Assets	4,495,981,226	4,489,649,661	6,331,565
<b>Total Assets</b>	<b>8,780,206,117</b>	<b>7,788,723,848</b>	<b>991,482,269</b>
<b>Liabilities</b>			
Current Liabilities	2,072,868,171	1,590,570,744	482,297,427
Non-Current Liabilities	1,496,775,550	1,244,871,418	251,904,132
<b>Total Liabilities</b>	<b>3,569,643,721</b>	<b>2,835,442,162</b>	<b>734,201,559</b>
<b>Total Equity / Net Assets</b>	<b>5,210,562,396</b>	<b>4,953,281,686</b>	<b>257,280,710</b>

\*Unaudited Financial Statement

## ANALYSIS

The Total Assets for CY 2022 increased by 12.73% (₱991,482,269) compared to the total assets for CY 2021 due to the following:

- An increase of total current assets by 29.86% (₱985,150,704)
- A decrease of total non-current assets by 0.14% (₱6,331,565)

The Total Liabilities for CY 2022 increased by 25.89% (₱734,201,559) compared to the total liabilities for CY 2021 due to the following:

- An increase of total current liabilities by 30.32% (₱482,297,427)
- An increase of total non-current liabilities by 20.24% (₱251,904,132)

The Total Equity for CY 2022 increased by 5.19% (₱257,280,710) compared to the total equity for CY 2021 due to the following:

- An increase of accumulated surplus by 9.53% (₱257,280,710)

# FINANCIAL HIGHLIGHTS

## STATEMENT OF FINANCIAL PERFORMANCE (INCOME STATEMENT)

Philippine Heart Center			
Statement of Financial Performance			
For the Years Ended December 31, 2022 and 2021			
<i>(in Philippine Peso)</i>			
	2022	2021 (As Restated)	Increase (Decrease)
Revenue	<b>2,301,893,276</b>	<b>2,436,083,666</b>	<b>(134,190,390)</b>
Current Operating Expenses	<b>3,877,039,957</b>	<b>3,795,719,109</b>	<b>81,320,848</b>
Surplus/(Deficit) from Current Operations	<b>(1,575,146,681)</b>	<b>(1,359,635,443)</b>	<b>(215,511,238)</b>
Other Non-Operating Income	<b>18,567,711</b>	<b>21,164,220</b>	<b>(2,596,449)</b>
Gains/(Losses) – net	<b>16,605,411</b>	<b>9,198,673</b>	<b>7,406,738</b>
Subsidy from National Government	<b>1,797,254,209</b>	<b>1,800,790,712</b>	<b>(3,536,503)</b>
Net Surplus (Deficit) for the Period	<b>257,280,710</b>	<b>471,518,162</b>	<b>(214,237,452)</b>

\*Unaudited Financial Statement

## ANALYSIS

The Total Revenue for CY 2022 decreased by 5.51% (₱134,190,390) compared to the total operating revenue for CY 2021.

The Total Expenses for CY 2022 increased by 2.14% (₱81,320,848) compared to the total expenses for CY 2021.

The Total Deficit from Current Operations for CY 2022 increased by 15.85% (₱215,511,238) compared to the total deficit from current operations for CY 2021.

The Total Non-Operating Income for CY 2022 increased by 12.27% (₱2,596,449) compared to the total non-operating income for CY 2021.

The Total Gains for CY 2022 increased by 80.52% (₱7,406,738) compared to the total gains for CY 2021.

The Total Government Subsidy for CY 2022 decreased by 0.20% (₱3,536,503) compared to the total government subsidy for CY 2021.

The Total Net Income for CY 2022 decreased by 45.44% (₱214,237,452) compared to the total net income for CY 2021.

## MEDICAL TRAINING

Dispersal	2021	2022
NCR	55	71
CAR	6	2
I	1	1
II	1	0
III	0	1
IV	0	2
V	0	2
VI	3	1
VII	4	3
VIII	0	1
IX	0	0
X	0	0
XI	0	2
XII	0	0
XIII	0	0
BARMM	1	0
<b>Total</b>	<b>71</b>	<b>86</b>



## ANCILLIARY DEPARTMENT

### DIETARY AND NUTRITION DIVISION

	2021	2022
Total Number of Meals Prepared	252,181	265,185
Total Number of Tube Feedings Prepared	13,102	14,648
Total Number of Patients Visited	5,064	8,444
Total Number of Patients Given Dietary Instruction	5,745	9,504
Gross Income (including penalties)	₱67,066,496.44	₱78,154,235.23

### PHARMACY DIVISION

	2021	2022
Total Number of Prescriptions Filled	849,458	993,259
In-Patient	825,144	961,978
Out-Patient	24,314	31,281
Gross Sales Income	₱303,590,764.88	₱349,110,443.68
In-Patient	₱224,477,084.82	₱247,812,052.35
Out-Patient	₱79,113,680.06	₱101,298,391.33

# INFRASTRUCTURE



## Ongoing 2023

- Completion of Window Conversion from steel frame to Aluminum framed windows along SICU-1 & 2, SICU-3, OR, MICU-1
- Upgrading of Air Handling Units @ G/F-HB
- Installation of Additional Structural Space Framing for CVRSS @ Mezzanine Level of 9th floor MAB
- Architectural Exterior Fit-out for the Vertical Hospital Expansion above New Emergency Room
- Interior Fit-out for the 2nd & 4th floor HB Vertical Hospital Expansion above Emergency Room
- Upgrading of Sewage Treatment Plant
- Installation of 1,500 TR Cooling Towers at Service Building
- Phase 1 Design & Construction of Hospital Annex Building with Carpark through Multi-Year Obligational Authority (MYOA) Fund

## Other PHC Infrastructure Projects for CAPEX 2022-23

- Construction of Phase 2 One-Stop Shop Cardiovascular Wellness Center: ECG-Holter Section, Preventive Cardiology, Wellness Clinic, Chemotherapy Section, Dental Clinic, OPD Specialty Clinics, Emergency Clinic and Pathology Satellite, Extraction Room.
- Completion of 3rd & 5th floor of Hospital Building Expansion above New Emergency Room: Relocation of Pulmonary Division/Laboratory, Sleep Clinic & Bronchoscopy @ 3rd Floor and Relocation of Nursing Division Chief's Office, Product Standards Consignment Office & ICP Office.
- Provision of Trusses, Metal Roofing with Insulation & Flashing for Relocated Medical Library @ 9th floor MAB.
- Renovation of Male & Female Public Toilets at G/F-MAB.
- Repainting of Exterior Façade of HB & MAB.
- System Upgrade of Private Exchange Telephone System (PABX) into Philips SOPHO S1000 into IS3070.

# INFRASTRUCTURE



## PHC Projects in the Pipeline under CAPEX 2022-23:

- Replacement of 2-75 HP Water Transfer Pump @ Turbo Area.
- Acquisition of 25Hp & 40Hp Submersible Pumps @ Sump Pit and Sewage Treatment Plant.
- Acquisition of 1-unit Engine Pump for emergency back-up of Sump Pit.
- Provision of Rain water Harvesting System.
- Installation of Mechanical Pressurization System for Stairwells @ Hospital and Medical Arts Building.
- Upgrading of PHC Electrical System: Two (2) Units Logic Circuit Monitoring for Power Transformers; Emergency Power Supply @ Annex Building; Ten (10) sets Automatic Transfer Switches @ Low-Voltage Switchgear.
- Replacement of 10 Systems Conventional Type-Air Handling Units into Compact Type AHU @ HB.
- Replacement of dilapidated insulation of chilled water line, aircon supply & return line @ Hospital & Medical Arts Bldg.
- Replacement of OR 1-4 Laminar Flow's HEPA Filters.
- Provision of Oxygen Generating Plant.

# INFRASTRUCTURE



## Completed 2022

- Installation of Submersible Pump at Annex Building Septic Vault
- Completion of Workstations/Lockers for Pharmacy Division
- 2nd Floor MISD Expansion
- Provision of Gang-chairs for Non-Invasive Cardiology & Central Reception
- Provision of Shelves for Medical Records
- Renovation of the Office of the Deputy Executive Director for Nursing Services
- Phase 1: One-Stop Shop Cardiovascular Center @ 2nd Floor Annex Building
- Fabrication & Installation of Shelves in COA File Room @ 8th floor MAB
- Phase 4 Upgrading of PABX Systems from Current Philips S1000 to New Philips SOPHO IS3070
- Installation of 35 units Additional Split Type Air Conditioning Units @ Ground & 2nd floor Annex Building



# INFRASTRUCTURE

2nd Floor MISD Expansion



Installation of 35 units  
Additional Split Type Air Conditioning Units  
@ Ground & 2nd floor Annex Building

Renovation of the Office of the  
Deputy Executive Director for  
Nursing Services



Fabrication & Installation of Shelves  
in COA File Room @ 8th floor MAB



Phase 4 Upgrading of PABX Systems  
from Current Philips S1000 to  
New Philips SOPHO IS3070

# INFRASTRUCTURE

Completion of Workstations/Lockers  
for Pharmacy Division



Installation of Submersible Pump  
at Annex Building Septic Vault



Phase 1: One-Stop Shop Cardiovascular  
Center @ 2nd Floor Annex Building



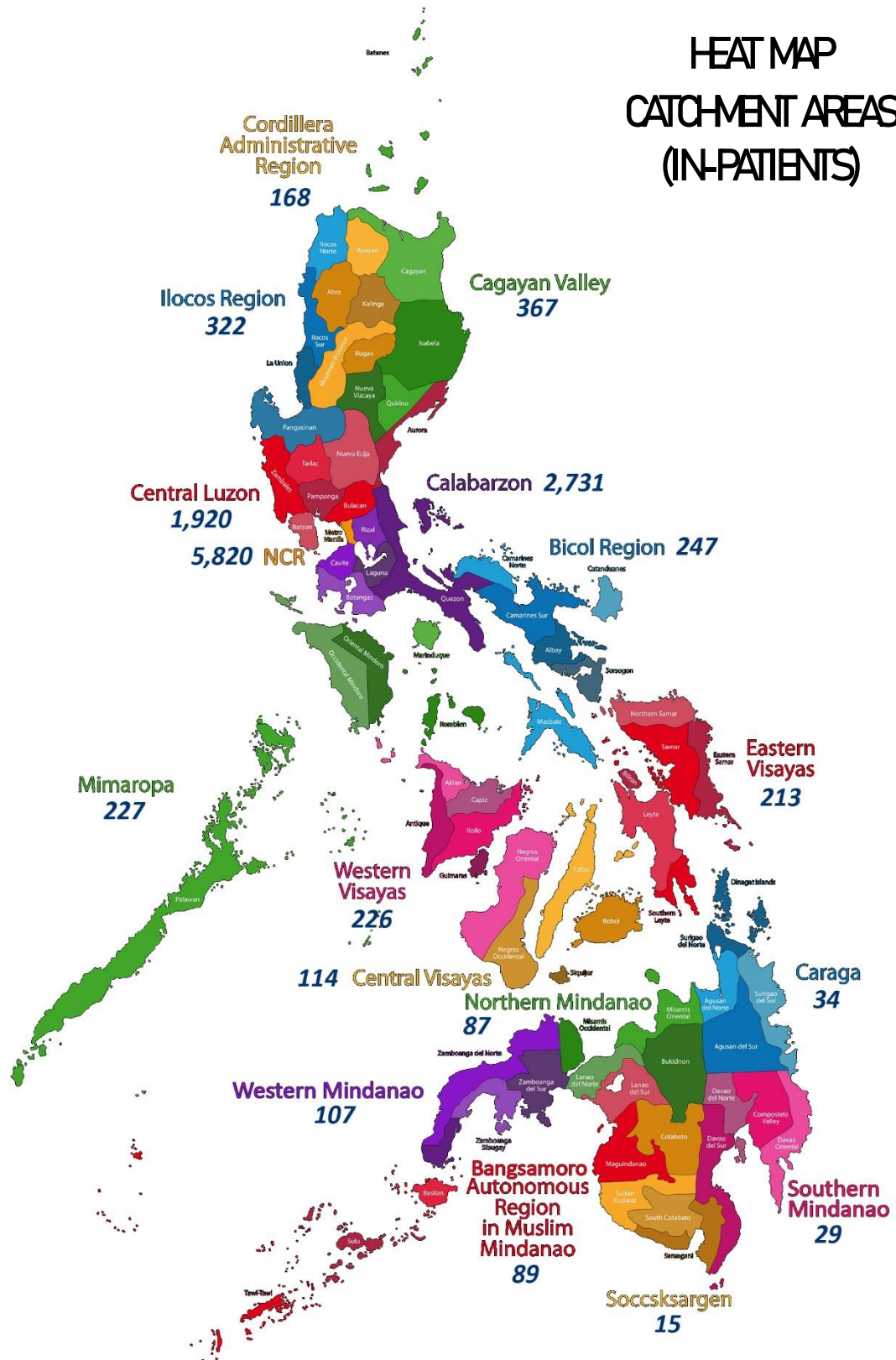
Provision of Gang-chairs for Non-Invasive  
Cardiology & Central Reception



Provision of Shelves for  
Medical Records

# ACCOMPLISHMENT HIGHLIGHTS

## HEAT MAP CATCHMENT AREAS (IN-PATIENTS)



# ACCOMPLISHMENT HIGHLIGHTS

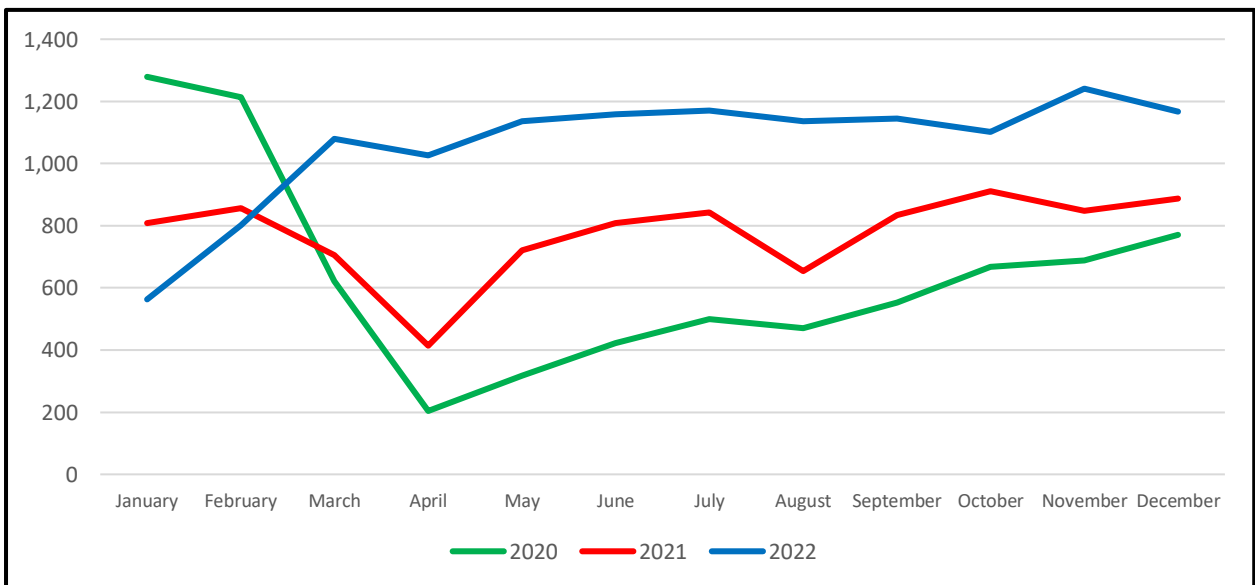
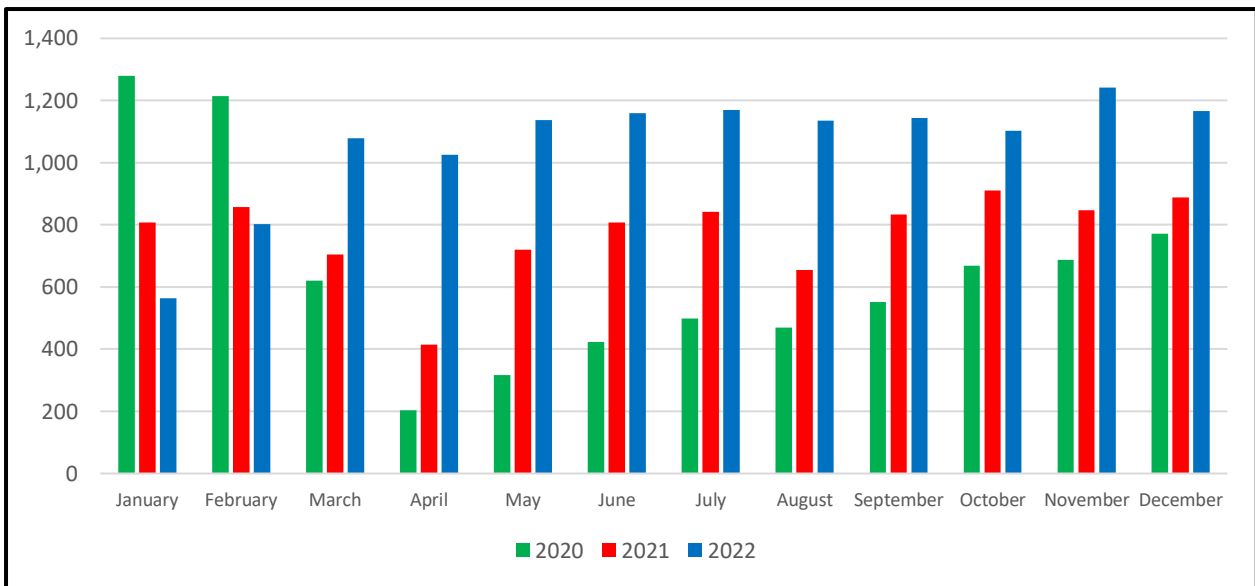
## CATCHMENT AREAS (IN-PATIENTS)

	Region	2022
I	Ilocos Region	322
II	Cagayan Valley	367
III	Central Luzon	1,920
IV-A	Calabarzon	2,731
IV-B	Mimaropa	227
V	Bicol Region	247
VI	Western Visayas	226
VII	Central Visayas	114
VIII	Eastern Visayas	213
IX	Western Mindanao	107
X	Northern Mindanao	87
XI	Southern Mindanao	29
XII	Soccsksargen	15
XIII	Caraga Region	34
CAR	Cordillera Administrative Region	168
NCR	National Capital Region	5,820
BARMM	Bangsamoro Autonomous Region of Muslim Mindanao	89
<b>Total</b>		<b>12,716</b>



# ACCOMPLISHMENT HIGHLIGHTS

## ADMISSION

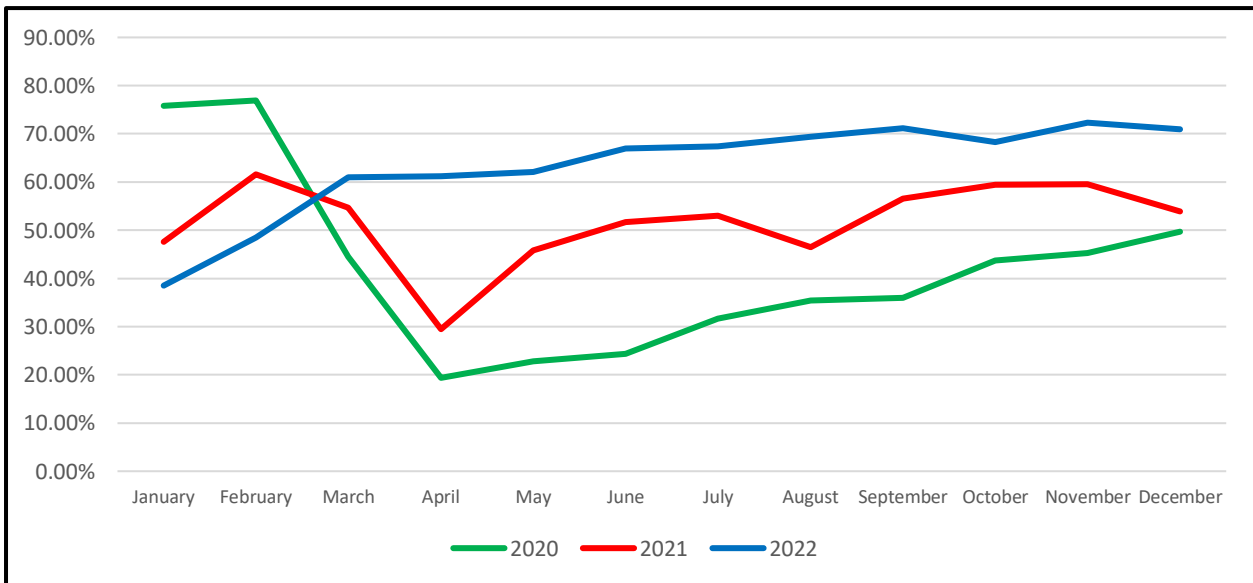
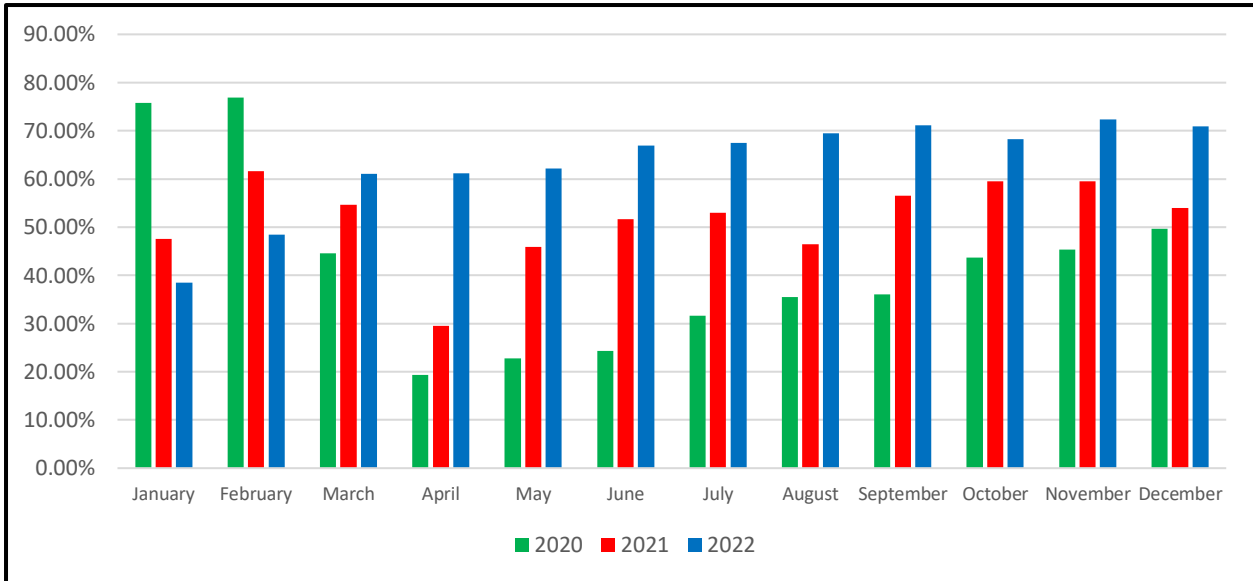


	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>2020</b>	1,279	1,214	621	204	317	423	499	470	552	668	688	771	<b>7,706</b>
<b>2021</b>	808	857	705	414	720	808	842	654	834	911	847	888	<b>9,288</b>
<b>2022</b>	563	802	1,079	1,026	1,137	1,159	1,170	1,136	1,144	1,102	1,241	1,167	<b>12,726</b>

The Total Admissions for CY 2022 increased by 37.02% (3,438 patients) compared to the total admission for CY 2021 and increased by 65.14% (5,020 patients) compared to the total admission for CY 2020.

# ACCOMPLISHMENT HIGHLIGHTS

## OCCUPANCY RATE



	January	February	March	April	May	June	July	August	September	October	November	December	Average
2020	75.80%	76.92%	44.54%	19.37%	22.82%	24.32%	31.66%	35.47%	36.02%	43.73%	45.32%	49.69%	<b>42.07%</b>
2021	47.58%	61.59%	54.63%	29.47%	45.86%	51.64%	52.96%	46.43%	56.52%	59.46%	59.56%	53.94%	<b>51.58%</b>
2022	38.51%	48.43%	61.02%	61.18%	62.14%	66.98%	67.43%	69.43%	71.12%	68.27%	72.31%	70.90%	<b>63.21%</b>

The Average Occupancy Rate for CY 2022 increased by 11.51% compared to the average occupancy rate for CY 2021 and increased by 21.01% compared to the average occupancy rate for CY 2020.

# ACCOMPLISHMENT HIGHLIGHTS

## DEPARTMENT OF SURGERY AND ANESTHESIA

		2021	2022
Adult Patients			
	Pay	1,682	2,130
	Service	314	427
Adult Z-Benefit Patients (CABG)			
	Pay	68	120
	Service	8	28
Total Number of Strategies		<b>2,072</b>	<b>2,705</b>

		2021	2022
Pedia Patients			
	Pay	343	549
	Service	191	266
Pedia Z-Benefit Patients (VSD Closure / TOF Correction)			
	Pay	101	172
	Service	39	68
Total Number of Strategies		<b>674</b>	<b>1,055</b>

# ACCOMPLISHMENT HIGHLIGHTS

## INVASIVE CARDIOLOGY DIVISION

		2021	2022
Total Number of Patients Served		4,392	7,412
Total Number of Procedures Done		5,785	9,686
	In-Patient	5,704	9,121
	Out-Patient	81	565

## PULMONARY MEDICINE DIVISION

		2021	2022
Total Number of Patients Served		12,502	25,958
Total Number of Procedures Done		40,955	98,569

## VASCULAR MEDICINE DIVISION

		2021	2022
Total Number of Patients Served		2,360	2,998
Total Number of Procedures Done		2,525	4,423

# ACCOMPLISHMENT HIGHLIGHTS

## ELECTROPHYSIOLOGY DIVISION

	2021	2022
Total Number of Patients Served	1,449	16,643
Total Number of Patients Operated	205	178

## PHYSICAL MEDICINE AND REHABILITATION DIVISION

	2021	2022
Total Number of Patients Served	5,261	10,558
	In-Patient	2,921
	Out-Patient	2,340
Total Number of Procedures Done	5,792	11,045
	In-Patient	2,966
	Out-Patient	2,826

## OUT-PATIENT DIVISION

	2021	2022
Total Number of Patients Served	48,484	67,909
Total Number of ECG Procedures Done	3,308	5,314

# CERTIFICATION / ACCREDITATION



**2022 GREEN & SAFE HEALTH FACILITY**

**REPORT CARD** **RGS 2.0**

AGENCY NAME: Philippine Heart Center  
PERIOD: C.Y. 2022 Pilot Implementation

AGENCY RGS SCORE: **83.89%**  
COMPLIANT

**INSTITUTIONALIZATION OF R.A. 11032 (40%)**

**34%**

- Citizen's Charter and Certificate of Compliance
- Committee on Anti-Red Tape
- Reengineering Plan
- Zero-Backlog Program
- Client Satisfaction Measurement Report
- Electronic Business One-Stop Shop

**OVERALL SURVEY RESULTS (60%)**

Survey Questionnaire: **64.4%**  
Inspection Checklist: **80.4%**  
Client Satisfaction Measurement: **96.4%**

**44.89%**

**EXTERNAL RECOGNITION +5%**

DESCRIPTIVE RATING	PERCENTAGE
Excellent	0%
Very Good	0%
Good	0%
Fair	0%
Poor	0%
Very Poor	0%
Not Rated	100%

**CONTACT US**

ARTA

**2022 ARTA REPORT CARD SURVEY**



**2022 DOH HOSPITAL AWARDS**



# CERTIFICATION / ACCREDITATION



**2022  
ISO  
RECERTIFICATION**



**2022  
ACI  
REACCREDITED  
DIAMOND  
LEVEL**

*Congratulations*  
**PHILIPPINE HEART CENTER**

**REACCREDITED  
DIAMOND LEVEL**  
AUGUST 2022

**ACCREDITATION  
CANADA**

Qmentum International



**PHILIPPINE HEART CENTER**

East Avenue, Quezon City